

## INTEREST RATE FOR FIRST NEW CONTRACT CUSTOMERS (FNC)

*(From 12/02/2026)*

### 1. Applied for:

Customers who fully satisfy the following conditions will be eligible for interest rates according to this policy

#### 1.1. Customer meeting all the following conditions:

- Customers does not hold any Savings Deposits/Time Deposits/Certificates on the last day of the previous month.
- Customer has not held any savings deposits under any of the following products: Phat Loc Savings, Phat Loc Online Deposits, Flexible Savings, Normal Savings from beginning day of current month until the time of participating in the policy.
- Customer has a savings deposit that meets the conditions specified in section 1.2.

#### 1.2. Deposits eligible for this policy must meet all the following conditions:

- The deposit is newly opened and recorded as effective for the first time on the system
- Tenor: 3, 6, 12 months
- Products: Phat Loc savings, Phat Loc Online Deposits, Flexible Principal Withdrawal Deposits, Normal Savings
- Currency: VND
- The deposit is not a joint ownership deposit or is not frozen at the time of additional interest rate updates.
- The deposit is not withdrawn before maturity.

**Note:** If a customer has multiple deposits recorded as effective at the same time on the system, the first deposit will be determined based on the following priority order:

- (i) The deposit with a higher value.
- (ii) The deposit with a longer tenor.

### 2. Interest rate

- 2.1. In addition to the listed interest rate applicable to the deposit according to Techcombank's regulations at each time, customers and deposits that meet the conditions in section 2 are entitled to an additional "First New Contract" (FNC) interest rate of **1.00%/year** for the customer's deposit.
- 2.2. The interest rate applied to the deposit after adding the FNC interest rate must not exceed the interest rate ceiling of the State Bank of Vietnam (SBV) and Techcombank announced in each period, determined at the effective time of the deposit. Specifically, it will not

**exceed 4.75%/year for a 3-month tenor, 6.80% for a 6-month tenor, and 6.90% for a 12-month tenor.**

- 2.3. The FNC interest will be automatically added as follows:
  - For online deposits: At the time the Customer deposits money
  - For deposits at the counter: Before the deposit maturity date or after a maximum of 45 working days from the effective date of the deposit.
- 2.4. The FNC interest rate is only applied to the first term of the deposit and is not applied to subsequent rollovers.
- 2.5. The FNC interest rate does not apply to deposits withdrawn before maturity. If a deposit is withdrawn before maturity, the non-term interest rate at the time of premature withdrawal, as per Techcombank's regulations, will be applied.
- 2.6. Multiple additional interest rate policies cannot be applied simultaneously to the same deposit, except for cases approved by the competent authority. If a deposit meets the conditions for multiple policies simultaneously, it will automatically participate in the policy with the highest additional interest rate.
- 2.7. Techcombank will send a notification to the customer after the additional interest rate is updated. Customers can access the Techcombank Mobile e-banking application, Online Banking, or contact the nearest branch for detailed information about the interest rate after the addition.
- 2.8. Customers have the full right to refuse the application of the additional interest rate for the deposit. If, within 7 days from the date Techcombank notifies the customer about the updated interest rate according to this policy, and the customer does not respond with a refusal, Techcombank will consider that the customer agrees to apply the adjusted interest rate for the deposit that meets the policy conditions. Other agreements in the Deposit Contract/Agreement remain in effect.
- 2.9. The contents not specified in this Appendix will be implemented according to the Deposit Contract/Agreement between Techcombank and the customer, the Account Opening and Service Usage Agreement at Techcombank, or other relevant service request documents of the customer at Techcombank.