

FAQ_EN

#	Question	Answer
1	Which beneficiary bank can be supported by Transfer 24/7?	Transfer 24/7 supports 43 banks which are members of NAPAS. Refer Beneficiary bank list (refer to Bank list sheet) or check at Transfer 24/7 maker screen on F@st EBank
2	How can I enquiry transaction status?	Transfer 24/7 supports customer to enquiry transaction status after initiating by going to Account Inquiry > Transaction status
3	Which amount can be transferred per 1 transaction?	Customers can transfer amount up to 300 milion VND
4	Can I using batch transfer with Transfer 24/7?	Currently, Transfer 24/7 only support single VND transactions.
5	How can I use Transfer 24/7?	All customer who are using F@st EBank of TCB can use this function
6	Can Transfer 24/7 supporting future-date transactions?	Transfer 24/7 cannot support future-date transactions
7	If I transfer to the wrong Payment details, what I should do?	Custommers can investigate transactions by using Amendment Request/Create request to bank function
8	Can transfer 24/7 support to transfer via card number?	Currently, Transfer 24/7 only support tranfer via account number
9	If I need support, what should I do?	Customer can contact to Techcombank hotline 1800 588 822(Domestic)/84 24 3944 6699 (Overseas) or email at hotrodoanhnghiep@techcombank.com.vn for support

BANK LIST

#	BANK_ID/MÃ NGÂN HÀNG	BANK_NAME/ TÊN NGÂN HÀNG	SHORT_NAME/TÊN VIẾT TẮT
1	IBKOVNVX	INDUSTRIAL BANK OF KOREA HO CHI MINH (IBK)	IBK HO CHI MINH
2	ICBVNVX	CONG THUONG VIET NAM (VIETINBANK)	VIETINBANK
3	BIDVVNVX	DAU TU VA PHAT TRIEN VIET NAM (BIDV)	BIDV
4	BFTVVNVX	NGOAI THUONG VIET NAM (VCB)	VIETCOMBANK
5	VBAAVNVX	NONG NGHIEP VA PTNT (AGRIBANK)	AGRIBANK
6	MCOBVNVX	HANG HAI (MARITIMEBANK-MSB)	MARITIME BANK
7	SGTTVNVX	SAI GON THUONG TIN (SACOMBANK)	SACOMBANK
8	EACBVNVX	DONG A (DAB)	DONG A BANK

9	EBVIVNVX	XUAT NHAP KHAU (EXIMBANK)	EXIMBANK
10	NAMAVNVX	NAM A (NAM A BANK)	NAM A BANK
11	ASCBNVX	A CHAU (ACB)	ACB
12	SBITNVX	SAI GON CONG THUONG (SAIGONBANK)	SAIGONBANK
13	VPBKVNXX	VIET NAM THINH VUONG (VPBANK)	VPBANK
14	MSCBVNVX	QUAN DOI (MB)	MB
15	NASCVNVX	BAC A (NASB)	BAC A BANK
16	VNIBVNXX	QUOC TE (VIB)	VIB
17	SEAVNVX	DONG NAM A (SEABANK)	SEABANK
18	OJBVNXX	DAI DUONG (OCEAN BANK)	OCEAN BANK
19	GBNKVNXX	DAU KHI TOAN CAU (GPBANK)	GPBANK
20	HDBCVNVX	PHAT TRIEN TP HCM (HDBANK)	HDBANK
21	ABKVNXX	AN BINH (ABBANK)	ABBANK
22	VCBCVNXX	BAN VIET (VIETCAPITALBANK)	VIETCAPITAL BANK
23	ORCOVNXX	PHUONG DONG (OCB)	OCB
24	SACLVNVX	SAI GON (SCB)	SCB
25	PGBLVNVX	XANG DAU PETROLIMEX (PGBANK)	PGBANK
26	SHBAVNXX	SAI GON - HA NOI (SHB)	SHB
27	NVBAVNXX	QUOC DAN (NCB)	NCB
28	KLBKVNXX	KIEN LONG (KIENLONGBANK)	KIENLONG BANK
29	VNACVNXX	VIET A (VIETABANK)	VIET A BANK
30	VNTTVNVX	VIET NAM THUONG TIN (VIETBANK)	VIETBANK
31	LVBKVNXX	BUU DIEN LIEN VIET (LPB)	LIENVIETPOST BANK
32	TPBVNVX	TIEN PHONG (TPBANK)	TPBANK
33	BVBVNXX	BAO VIET (BAOVIETBANK)	BAOVIET BANK
34	WBVNXX	DAI CHUNG VN (PVCOMBANK)	PVCOMBANK
35	VIDPVNV5	PUBLIC BANK VIET NAM	PUBLIC BANK
36	IABBVNVX	INDOVINA BANK	INDOVINA BANK
37	VRBAVNXX	LD VIET NGA (VRB)	VRB
38	HLBBVNXX	HONG LEONG VIET NAM	HONG LEONG VIET NAM
39	SHBKVNXX	SHINHAN VIET NAM	SHINHAN VIET NAM
40	IBKOVNVXHAN	INDUSTRIAL BANK OF KOREA HA NOI (IBK)	IBK HA NOI
41	CIBBVNVN	CIMB VIET NAM	CIMB VIET NAM
42	HVBKVNXX	WOORI VIET NAM	WOORI VIET NAM
43	UOVBNXX	UNITED OVERSEAS BANK VIET NAM (UOB)	UOB