

**VIETNAM TECHNOLOGICAL AND COMMERCIAL JOINT STOCK BANK □
TECHCOMBANK**



CHARTER
OF
VIETNAM TECHNOLOGICAL AND
COMMERCIAL JOINT STOCK BANK
TECHCOMBANK

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SOCIALIST REPUBLIC OF VIETNAM

Independence - Freedom - Happiness

CHARTER

of

**VIETNAM TECHNOLOGICAL AND COMMERCIAL JOINT STOCK BANK □
TECHCOMBANK**

INTRODUCTION

Vietnam Technological and Commercial Joint Stock Bank – Techcombank (hereinafter referred to as "**Techcombank**" or "**TCB**") is a credit institution allowed to carry out banking activities and other related business activities for profit purposes, contributing to meeting the service needs of organizations and individuals and socio - economic development. Techcombank's organization and operation are in accordance with this Charter, the current regulations of the State Bank of Vietnam and other relevant laws.

This Charter was duly approved at the annual General Meeting of Shareholders of Techcombank of 2020 held on 20 June 2020 in Hanoi.

CHAPTER I
GENERAL REGULATIONS
SECTION I

DEFINITIONS AND INTERPRETATION

Article 1: Definitions

1. In this Charter, unless otherwise stipulated by the context, the following terms shall be construed as follows:
 - a. **"Laws"**: mean all laws, ordinances, decrees, regulations, circulars, decisions and other legal instruments issued by the State agencies of Vietnam from time to time in relation to the Bank's operations of Techcombank.
 - b. **"State Bank"**: means the State Bank of Vietnam.
 - c. **"Business Area"**: means the geographical area where Techcombank is allowed to establish operational points or commercial presence in accordance with the laws.
 - d. **"Date of Establishment"**: means the date of the decision on granting an Establishment and Operation License made by the State Bank of Vietnam to the Bank.
 - e. **"Charter Capital"**: means the amount of capital contributed or committed to be contributed by the Members or Shareholders within a certain time-limit and recorded in this Charter.
 - f. **"Legal Capital"**: means the minimum statutory amount of capital to establish a bank in accordance with the laws.
 - g. **"Dividend"**: means the net benefit amount paid to each share in cash or in the form of other assets from the remaining profits of the Bank after fulfilling its financial obligations.
 - h. **"Founding Shareholder"**: means a shareholder who lawfully owns one or a number of common shares of Techcombank, and whose name is registered in Techcombank's Register of Shareholders as a founding Shareholder.
 - i. **"Shareholder"**: means an organization or individual which lawfully owns one or a number of shares of Techcombank, and whose name is registered in Techcombank's Register of Shareholders as a holder of share(s).
 - j. **"Major Shareholder"**: shall mean a shareholder who directly or indirectly owns 5% or more of share capital with voting right of Techcombank.
 - k. **"Share"** means equal portions into which the Charter Capital is divided.
 - l. **"Share Certificate"** means a book entry certifying ownership of one or a number of its shares.
 - m. **"Register of Shareholders"** is a written document, electronic data file or both. The register of shareholders must contain the main contents as prescribed by the Law on Enterprises.

- n. **"Executive Officers of Techcombank"**¹: include the Chief Executive Officer, Deputy Chief Executive Officers) (if any), Chief Accountant, and Directors of Branches.
- o. **"Managers of Techcombank"**²: include the Chairperson and members of the Board of Directors and Chief Executive Officer.
- p. **"Related person"**: is defined in Clause 28, Article 4 of the Law on Credit Institutions, except for the cases relating to disclosure of information on Related persons, which are prescribed in the Law on Securities³.
- q. **"Subsidiary of Techcombank"**⁴: is an enterprise:
 - (i). of which more than 50% of its charter capital or more than 50% of its equity share capital with voting right are owned by Techcombank or Techcombank and Techcombank's related person;
 - (ii). Techcombank has the right to directly or indirectly appoint the majority or all members of the Board of Directors, Members' Councils, Director or Chief Executive Officer of the Subsidiary Company;
 - (iii). Techcombank has the right to decide on amendments and supplements to the Charter of Subsidiaries.
 - (iv). Techcombank and Techcombank's related persons directly or indirectly control the adoption of resolutions and decisions of the General Meeting of Shareholders, Board of Directors, Members' Council of Subsidiaries.
- r. **"Affiliate of Techcombank"**: means a company in which Techcombank owns or Techcombank and Techcombank's related persons own more than 11% of its charter capital or over 11% of its equity share capital with voting rights, which however is not a Subsidiary of Techcombank.
- s. **"Independent Member of Board of Directors"**: is a member of the Board of Directors who meets the standards and conditions as stipulated in Clause 4, Article 29 of this Charter.
- t. **"Term of operation"**: means the period when Techcombank is allowed to conduct business activities in accordance with the laws, from the date of issuance of the Establishment and Operation License by the State Bank to the Bank. Techcombank is allowed to extend its term of operation based on a decision of the General Meeting of Shareholders and it must be approved by the State Bank in accordance with the laws.
- u. **"Banking operations"**: is the regular business or supply of one or several of the following professional operations:
 - (i). Receipt of deposits;
 - (ii). Grant of credits;

¹ Clause 32, Article 1 of Law on Credit Institutions of 2010.

² Clause 31, Article 1 of the Law on Credit Institutions 2010 ("Law on Credit Institutions").

³ In accordance with the Law on Securities.

⁴ Clause 30, Article 1 of the Law on Credit Institutions of 2010.

- (iii). Provision of payment services via accounts;
 - (iv). Other banking operations/ activities in accordance with the laws from time to time.
- v. **“Vietnam”**: means the Socialist Republic of Vietnam.
2. In this Charter, any references to one or more other provisions of any law or legal document shall include the amendments of, additions to, or those replacing such provisions or documents.
 3. The headings (Chapters, Sections and Articles of this Charter) are for convenience only and shall not affect the contents of this Charter.
 4. Any word, term or concept defined in the relevant laws shall have similar meanings in this Charter if such words, terms or concepts are not yet defined herein.

SECTION II

NAMES, HEAD OFFICE, OBJECTIVES AND SCOPE OF OPERATION

Article 2: Name, Form, Head Office, Network and Term of Operation

1. Name of the Bank:
 - Full name in Vietnamese: Ngân hàng Thương mại Cổ phần Kỹ thương Việt Nam.
 - Abbreviated name in Vietnamese: Ngân hàng Kỹ thương Việt Nam
 - Full name in English: Vietnam Technological and Commercial Joint Stock Bank
 - Abbreviated name in English: Techcombank
2. Head office of the Bank:
 - Address : 191 Ba Trieu Street, Le Dai Hanh Ward, Hai Ba Trung District, Hanoi, Vietnam
 - Telephone : (8424) 39 44 63 68
 - Fax : (8424) 39 44 63 62
 - Telex : 411349HSBCTCB
 - Email : ho@techcombank.com.vn
 - Website : www.techcombank.com.vn
 - SWIFT : VTCB VNVX
3. Form of the Bank: Techcombank is a joint stock company, having a legal status in accordance with the laws of Vietnam.
4. Techcombank is allowed to open branches, representative offices, non-business professional units, transaction offices, automated trading machines (abbreviated as “ATM”), and to establish Subsidiaries/ Affiliates and other forms of commercial presence to fulfil Techcombank's operational objectives in accordance with the laws and this Charter.
5. The term of operation of the Bank shall be ninety nine (99) years from the Date of Establishment and may be extended in accordance with the laws.

Article 3: Legal representative of the Bank

1. The Chairperson of the Board of Directors is the legal representative of Techcombank.
2. Techcombank's legal representative has the full authority to represent Techcombank in exercising rights and obligations arising from Techcombank's transaction; to represent Techcombank as plaintiff, defendant, person with related rights and obligations before Arbitration, Court; and to perform other rights and obligations in accordance with the laws.
3. Techcombank's legal representative is Techcombank representative (account holder representative) for Nostro accounts, Vostro accounts, payment accounts and other accounts of Techcombank;
4. Techcombank's legal representative may authorize another person to perform the duties of the legal representative in accordance with the laws and internal regulations of Techcombank, if any.⁵

Article 4: Objectives of Techcombank

Techcombank's operation and development objectives are:

1. Becoming the best commercial bank and leading enterprise in Vietnam.
2. Being a financial partner that domestic and international customers want to co-operate for development.

Article 5: Scope of Operation

1. Techcombank is permitted to carry out all business activities as set out in the Establishment and Operation License, the Business Registration and Tax Registration Certificate, and this Charter in accordance with the laws and to take appropriate measures to achieve the objectives of Techcombank.
2. Techcombank may carry out business activities in other fields permitted by the laws, and approved by the General Meeting of Shareholders or the Board of Directors in accordance with this Charter.
3. Techcombank can carry out business activities and operate both domestically and overseas.

SECTION III

MAJOR OPERATIONS OF TECHCOMBANK

Article 6: Providing loans, receiving deposits

1. Receiving demand deposits, term deposits, savings deposits and other types of deposit;
2. Issuing certificates of deposit, promissory notes, bills, bonds to mobilize domestic and foreign capital;
3. Obtaining loans from domestic and foreign credit institutions, economic and financial organizations in accordance with the laws;

⁵ Added to comply with the Civil Code.

4. Obtaining short-term loans from the State Bank in the form of capital refinancing under the provisions of the Law on State Bank of Vietnam;
5. Other forms in accordance with the laws;
6. The capital mobilization may be carried out in Vietnamese Dong, foreign currencies, gold and other financial products as provided for by the laws.

Article 7: Credit Grant Operations

Techcombank shall provide credit to domestic or foreign individuals and organizations in the following forms:

1. Lending;
2. Providing bank guarantees;
3. Discounting and re-discounting negotiable instruments and other valuable papers;
4. Issuing credit cards;
5. Domestic factoring; international factoring with banks which are entitled to provide international payment services;
6. Other forms of providing credit as approved by the State Bank.

Article 8: Activities of providing payment facilities and services

1. Opening bank accounts for clients;
2. Providing payment facilities;
3. Providing the following payment services:
 - (i). Providing domestic payment services, including checks, payment orders, payment authorization, collection orders, collection authorization, letters of credit, bank cards, collection and payment services;
 - (ii). Providing international payment services and other payment services after obtaining an approval from the State Bank.

Article 9: Participation in money market

Techcombank is eligible to participate in bidding Treasury bills; buying and selling negotiable instruments, Government bonds, Treasury bills, State Bank bills and other valuable papers on the monetary market.

Article 10. Account opening.

1. Techcombank must open a deposit account at the State Bank and maintain on this deposit account the average balance which is not lower than the reserve requirement.
2. Techcombank may open payment accounts at other credit institutions.
3. Techcombank open deposit accounts and payment accounts in foreign countries in accordance with the laws on foreign exchange control.

Article 11. Organization of and participation in payment systems

1. Techcombank is allowed to organize internal payment system and participate in the national inter-bank payment system.
2. Techcombank can participate in the international payment system upon approval from the State Bank.

Article 12: Capital contribution and share purchase

1. Techcombank can only use its charter capital and reserve fund to contribute capital and purchase shares in accordance with this Charter.
2. Techcombank must establish or acquire subsidiaries and affiliates to carry out the following business activities:
 - (i). Securities underwriting, securities brokerage; management and distribution of fund certificates of securities investment; management of portfolio of securities investment, and stock purchase and sale;
 - (ii). Financial leasing;
 - (iii). Insurance.
3. Techcombank is allowed to establish and acquire subsidiaries and affiliates operating in the field of asset management, foreign exchange remittance, trading in gold, factoring, credit card issuance, consumer credit, payment intermediary services, credit information.
4. Techcombank contributes capital to and purchases shares of enterprises operating in the following areas:
 - (i). Insurance, securities, foreign exchange remittance, trading in foreign exchange, trading in gold, factoring, credit card issuance, consumer credit, payment intermediary services, credit information;
 - (ii). Other areas not yet specified in Point (i) of this Clause.
5. The establishment or acquisition of Subsidiaries and Affiliates under the provisions of Clauses 2 and 3 of this Article and the contribution of capital and purchase of shares by Techcombank shall be in accordance with the provisions of Point (ii), Clause 4 of this Article, and must obtain a prior written approval from the State Bank. Conditions and procedures for and order of Techcombank's establishment of Subsidiaries and Affiliates shall be in accordance with the relevant laws.
6. Techcombank and Techcombank's Subsidiaries can purchase and hold shares of other credit institutions on condition and within the limits set forth by the State Bank.

Article 13: Trading in and providing foreign exchange services and derivative products

1. After obtaining a written approval from the State Bank, Techcombank can trade and provide services to domestic or foreign customers with the following products:
 - i. Foreign exchange;
 - ii. Derivatives on exchange rates, interest rates,
 - iii. Foreign exchange, currency and other financial assets.
2. The provision of Techcombank's foreign exchange services to customers shall comply with the provisions of the laws on foreign exchange control.

Article 14: Investment bank activities

Techcombank directly or through Subsidiaries and Affiliates in accordance with the laws implement the following investment banking activities:

1. Consultancy on appraisal and analysis of investment projects;
2. Consultancy on corporate finance, securities investment;
3. Underwriting;
4. Consultancy on issuance of valuable papers;
5. Consultancy on management of financial portfolio;
6. Management of investment portfolio and other investment banking activities (if any);
7. Securities underwriting and securities custody (including bond issuance underwriting and bond custody);
8. Other cases as prescribed by the laws and this Charter.

Article 15: Entrustment and Agency

Techcombank has the right to entrust, be entrusted, act as an agent in banking, insurance business, and asset management in accordance with the State Bank's regulations.

Article 16: Other business activities

In accordance with the laws, Techcombank can carry out other activities on the basis of the State Bank's license, including but not limited to the following types of activity:

1. Consultancy on cash management, banking, finance;
2. Consultancy on merger and acquisition of enterprises, and investment;
3. Purchase and sale of Government bonds and corporate bonds;
4. Currency brokerage services;
5. Securities depository service, trading in gold and other business activities related to banking operations upon obtaining a State Bank's written approval therefor;
6. Management services, property preservation services, services of offering cabinets and safety deposit boxes for lease.
7. Other activities permitted and/or not banned by the laws.

Article 17: Restrictions to ensure safety in operation

During its term of operation, Techcombank shall comply with the regulations on safety assurance and other relevant provisions of the laws.

CHAPTER II

CHARTER CAPITAL, SHARE, SHARE CERTIFICATE, BOND

SECTION I

CHARTER CAPITAL

Article 18: Charter Capital

1. The Charter Capital of Techcombank is: **VND35,001,399,620,000** (Thirty five thousand and one billion, three hundred and ninety nine million, six hundred and twenty thousand Vietnamese Dongs).
2. The Charter Capital of the Bank shall be adjusted and recorded in Techcombank's Business Registration Certificate granted by the competent State authority from time to time.
3. Charter capital is accounted in Vietnamese Dong (VND).

Article 19: Change of Charter Capital

The change (Increase and decrease) of Techcombank's Charter Capital shall be made only on the basis of a decision of the General Meeting of Shareholders and written approval from the State Bank issued before changing the Bank's Charter Capital in accordance with the laws.

1. Methods to increase Techcombank's Charter Capital:
 - a. Increase from the additional reserve fund for Charter capital; Equity surplus fund; retained profits and other sources as prescribed by the laws;
 - b. Public offering of shares, private placement;
 - c. Conversion of issued convertible bonds into ordinary shares;
 - d. Payment of dividends by new shares of Techcombank;
 - e. Transfer from accumulated capital surplus sources to supplement the Charter Capital;
 - f. Capital additionally contributed by shareholders;
 - g. Other forms decided by the General Meeting of Shareholders in accordance with the provisions of the laws.
2. Methods to decrease Techcombank's Charter Capital:
 - a. Techcombank redeems and cancels the number of shares with par value corresponding to the estimated reduction amount of capital;
 - b. Techcombank withdraws and cancels the number of shares with par value corresponding to the estimated reduction amount of capital;
 - c. Other forms decided by the General Meeting of Shareholders in accordance with the provisions of the laws.
3. The order, procedures and application dossiers for approval of changes in the Charter Capital shall be in accordance with the State Bank's regulations and provisions of the laws.
4. After changing the Charter Capital, Techcombank must register the new charter capital with the business registration agency, and at the same time publish its new Charter Capital on newspapers in accordance with the laws.
5. The Board of Directors shall be responsible before the laws for assessment and appraisal of dossiers, procedures and conditions for Techcombank to change its Charter Capital in accordance with the laws and this Charter.

SECTION II

SHARE, SHARE CERTIFICATE, BOND

Article 20: Share

1. Each share of Techcombank has the par value of VND10,000 (*in words: ten thousand Vietnamese Dongs*).
2. On the date of approval of this Charter, all the shares of Techcombank are ordinary shares, and all shareholders of Techcombank are common shareholders.
3. Techcombank may issue various preference shares upon approval of the General Meeting of Shareholders and in accordance with the relevant provisions of the laws.
4. Each share of the same class will entitle its holders to the equal rights, obligations and interests.
5. The purchase, sale, transfer of shares by shareholders will follow the provisions of the relevant laws on securities.

Article 21: Share certificate

1. Techcombank's share certificates will be issued and managed in the form of book entries. Techcombank's share certificates have the contents as prescribed by the laws;
2. Techcombank's shares cannot be used for pledging at Techcombank.

Article 22: Share ownership ratio

Unless otherwise stipulated by the laws, share ownership ratio in Techcombank is specified as follows:

1. An individual Shareholder is entitled to holding no more than five (5) per cent off Techcombank's Charter Capital.
2. An institutional Shareholder is entitled to holding no more than fifteen (15) per cent of Techcombank's Charter Capital; except for the following cases:
 - a. Owning Techcombank's shares when the Bank is under special control according to the restructuring plan approved by the competent authority;
 - b. Owning Techcombank's shares in Subsidiaries and Affiliates in accordance with the provisions of Clauses 2 and 3, Article 103, Clause 3, Article 110 of the Law on Credit Institutions⁶;
 - c. Owning shares by foreign investors as stipulated in Clause 2 Article 16 of the Law on Credit Institutions.
3. Shareholders and Related Persons of such Shareholders must not own more than twenty (20) per cent of Techcombank's Charter Capital, except for the cases specified at Points a, b and c Clause

⁶ In accordance with the practice and the Law amending a number of articles of the Law on Credit Institutions of 2017.

2 of this Article. Techcombank's Major Shareholders and Related Persons of such Shareholders may not own shares representing five (5) per cent or more of the charter capital of another credit institution.⁷

4. Ownership ratio specified in Clauses 1, 2 and 3 of this Article includes also the capital entrusted to other organizations and individuals in order to purchase shares.

Article 23: Share Offering and Transfer

1. Techcombank may increase the number of shares entitled to offer and sell those shares in the course of operation to increase its Charter Capital in one of the following forms:
 - a. Offering shares for sale to the existing Shareholders;
 - b. Public offering;
 - c. Private placement;
 - d. Other forms of offering for sales or issuing shares, to other subjects as prescribed by the laws.⁸
2. Techcombank's forms of offering under Clause 1 of this Article shall comply with the relevant laws.
3. An individual Shareholder, or an institutional shareholder whose representative is a member of the Board of Directors, a member of the Supervisory Board or the Chief Executive Officer of Techcombank must not transfer his/her shares during his/her term of office.
4. In the course of handling consequences according to a resolution of the General Meeting of Shareholders or a decision of the State Bank, due to his/her personal responsibility, shares of a member of the Board of Directors, a member of the Supervisory Board, or the Chief Executive Officer may not be transferred, except in one of the following cases:
 - a. The member of the Board of Directors, member of the Supervisory Board, or the Chief Executive Officer is the authorized representative of an institutional Shareholder which is merged, consolidated, divided, separated, dissolved or bankrupt in accordance with the laws;
 - b. The member of the Board of Directors, member of the Supervisory Board, or the Chief Executive Officer is forced to transfer shares according to a decision of the Court;
 - c. The member of the Board of Directors, member of the Supervisory Board, or the Chief Executive Officer transfers shares to other investors in order to implement the restructuring plan approved by an authorized person.

Article 24: Reward/Sale/Distribution, recovery/redemption of shares and other securities according to the selective program for officers, employees, labourers and workers of Techcombank

1. Techcombank is entitled to apply reward/ sale/ distribution of shares and other securities sold or issued by Techcombank under a selective program reserved for officers, employees, labourers and workers of Techcombank and those attracted by Techcombank from outside. Types of securities, standards, conditions for awarding/ selling/ distributing shares and other types of securities sold or issued by Techcombank will comply with the regulations issued by the Board

⁷ In accordance with the Law amending a number of articles of the Law on Credit Institutions of 2017.

⁸ In accordance with the Government and Ministry of Finance' regulations on issuance and distribution of shares.

of Directors.

2. Techcombank is entitled to perform the redemption/ recovery of shares and other types of securities issued by Techcombank for officers, employees, labourers and workers of Techcombank who stop working for Techcombank, breach discipline, etc., with the following requirements:
 - a. Total shares of employees redeemed by Techcombank for Charter Capital decrease must be reported at the Annual General Shareholders' Meeting;
 - b. Techcombank must follow procedure for charter capital decrease which is relevant to the total value based on the face value of shares redeemed by Techcombank within 10 days from the date on which documents are submitted to Annual General Shareholders' Meeting as set forth in point a hereof.
3. The redemption, recovery of shares and other securities issued by Techcombank to eligible persons, and the conditions for these activities shall follow BOD's regulation(s).

Article 25: Share inheritance

1. The share inheritance of a Shareholder being an individual shall be carried out in accordance with this Charter and other relevant provisions of the laws.
2. Upon the presentation of sufficient papers evidencing the legal status of inheritance, after fulfilling the obligations under the laws on inheritance and completing procedures for registering inherited shares or inheriting all types of shares that have been deposited, listed on the stock exchange in accordance with the laws and the regulations of competent authority, the inheritor shall become a Shareholder of Techcombank, entitled to all the rights and obligations of the Shareholder from whom he or she inherited in accordance with this Charter and relevant provisions of the laws.
3. A person who inherits shares held by an individual shareholder who is a member of the Board of Directors, member of the Supervisory Board, the Chief Executive Officer and other managers of Techcombank shall not inherently be a successor of such membership.

Article 26: Redemption of shares

1. Techcombank's redemption of shares must meet the following conditions:
 - a. Obtain General Shareholders' Meeting's Resolution on share redemption for charter capital decrease, redemption plan, stating the volume, time and principle of determining the price for redemption of shares;
 - b. Have enough funding to redeem shares from one of the following funding sources: equity surplus, investment and development fund, retained earnings, other equity-based funding used for Charter Capital increase according to the applicable law;
 - c. Designate a securities firm to perform the transaction;
 - d. Meet regulatory requirements if Techcombank operates in conditional business sectors;
 - e. Not included in the following cases:
 - (i) Techcombank is incurring an overdue debt according to the latest audited financial statement; if it is more than 6 months from the end of the financial year to the proposed redemption of shares, whether a debt is determined to be overdue or not shall be based

- on the latest audited interim financial statement;
 - (ii) Techcombank is in the course of offering and issuing shares for additional capital raising;
 - (iii) Techcombank's shares are going through a public bid;
 - (iv) Techcombank has recently redeemed its shares (within 06 months from the date of report of share redemption) results, or has recently issued new shares to increase its capital (within 6 months from the end of such issue).
- f. Unless the redemption of shares is conducted on a pro-rata basis or under the Court's decision or Arbitrator's award, or such redemption of shares is conducted via order matching, Techcombank shall not redeem its shares from:
- (i) Insiders and related persons of the insiders as defined by the Securities Law;
 - (ii) Shareholders under restricted transfer as stipulated by applicable law and this Charter;
 - (iii) Techcombank's major shareholders.
2. Techcombank may redeem its shares in the following cases:
- a. Share redemption at Techcombank's request:
- Techcombank is entitled to redeem no more than 30% of outstanding common shares, part or all of outstanding preferred shares according to applicable law. The BOD may decide on redemption of no more than 10% of total shares by class which were offered in every twelve (12) months. In other cases, the redemption of shares shall be decided by a GSM resolution. Decision on share redemption by the BOD or GSM must include the following contents: volume of shares or ratio of share to be redeemed; funding source used for share redemption; method of share redemption; price for redemption of shares or principle of determining the price for redemption of shares; rights and responsibilities of shareholders; other relevant issues according to applicable law.
- b. Redemption of shares at the request of a shareholder:
- (i) A Shareholder voting against the re-organization of Techcombank or against a change in the rights and obligations of Shareholders stipulated in this Charter has the right to request Techcombank to redeem his/her shares. The request must be in writing and clearly state the full name, address of the Shareholder, the number of shares of each class, the proposed selling price and reasons for such request for redemption of shares by Techcombank. The request must be sent to Techcombank's head office within ten (10) working days⁹, from the date on which the General Meeting of Shareholders approved the decision on the matters mentioned above.
 - (ii) Techcombank must redeem shares upon request by Shareholder as stipulated in Point a, Clause 2 of this Article at a price agreed by both parties within ninety (90) days from the date of receipt of such request. If an agreement on the price cannot be reached, either the Shareholder can sell the shares to another person or the parties may request a professional valuation organization to determine the price. Techcombank shall recommend at least three

⁹ Clause 1, Article 129 of the Law on Enterprises of 2014.

- (3) professional valuation companies for the Shareholder to select from and such selection shall be final.
- c. Redemption of shares of employees according to Techcombank's Statute on issuance of shares to Techcombank's employees, redemption of shares under the plan of issuance of shares for dividend payment, and issuance of shares from equity.
 - d. The redemption of shares specified in points b and c of Clause 2 hereof shall not be subject to the conditions stated in points a, b, c and d of Clause 1 above.
3. Conditions for payment and dealing with the redeemed shares:
- a. Techcombank may only redeem shares from Shareholders if after payment for such shares, it shall still ensure prudential ratios in its banking operation and maintain the actual value of the Charter Capital. Its Charter Capital, if decreased, must not be lower than the Legal Capital requirement; in the event that the redemption of shares by Techcombank results in the decrease of Techcombank's Charter Capital, a written prior approval of the State Bank must be obtained.
 - b. All shares that are redeemed in accordance with this Article shall be offered for sale as soon as the redemption of shares is completed in the following cases:
 - c. Techcombank's redemption of separated shares under the plan of issuance of shares for dividend payment, and issuance of shares from equity capital;
 - d. Techcombank's redemption of separated shares at the request of a shareholder.
 - e. This redemption of shares kept in custody and listed on the stock exchange under this Article shall be carried out in accordance with the relevant provisions of the laws on securities and stock exchange.
 - f. If a full payment for redeemed shares resulted in a more than ten (10) per cent decrease in the total value of Techcombank's assets recorded in the accounting books, Techcombank must notify all of its creditors within fifteen (15) days from date on which the redeemed shares are fully paid for.
 - g. In accordance with Article 26.1 and Article 26.2(b) herein, Techcombank shall follow procedure for decrease of charter capital in proportion with total value based on the face value of the number of shares redeemed by the Bank within 10 business days from the date on which redeemed shares are fully paid for.
 - h. Techcombank shall dispose of the Shares indicating the ownership of shares, which have been repurchased as soon as the corresponding number of shares have been fully paid for.
4. Share redemption report, information disclosure and share redemption shall be conducted in accordance with Law on securities and regulations of Techcombank from time to time.

Article 27: Issuance of bond

In addition to complying with the provisions of Article 127 of the Law on Enterprises, Techcombank's issuance of convertible bonds and other types of bonds must comply with the following provisions:

1. Compliance with the provisions of Law on Credit Institutions and other relevant provisions of the laws;
2. With respect to convertible bonds:
 - a. Convertible bond means bonds issued by Techcombank and may be converted into ordinary shares of Techcombank under the conditions specified in the issuance plan;
 - b. Techcombank's plan of issuance of convertible bonds must be approved by the General Meeting of Shareholders and so in writing by the competent State authorities;
 - c. Techcombank's Board of Directors shall specify method and time of issuance, time-limit for and ratio or principle of bond conversion, fluctuation range of share prices, use purposes of proceeds gained from issuance of convertible bonds, rights and obligations of convertible bond owners as stipulated by the laws;
 - d. Procedures for and application dossiers of issuance of convertible bonds shall comply with the regulations of competent State authorities and other relevant provisions of the current laws.

CHAPTER III

STRUCTURE OF ORGANIZATION AND MANAGEMENT OF TECHCOMBANK

SECTION I

STRUCTURE OF ORGANIZATION AND MANAGEMENT

Article 28: Structure of Organization and Management

The structure of organization and management of Techcombank includes:

1. General Meeting of Shareholders;
2. Board of Directors;
3. Supervisory Board;
4. Chairperson of the Board of Directors;
5. Chief Executive Officer.

SECTION II

CRITERIA AND CONDITIONS FOR MANAGER, EXECUTIVE OFFICER AND OTHER TITLES OF TECHCOMBANK

Article 29: Criteria and conditions to act as a member of the Board of Directors

A member of the Board of Directors must satisfy all the following criteria and conditions

1. Not being those specified in Clause 1, Article 33 of this Charter.
2. Having professional ethics;
3. Having a university degree or higher and having experience of at least three (3) years acting as a manager of a credit institution or having experience of at least five (5) years acting as a manager or executive officer of an enterprise operating in one of the following fields: banking, finance,

auditing or accounting, or of other enterprise of which the minimum equity is equal to the legal capital level for commercial joint-stock banks or having experience of at least five (5) years working directly in financial, banking, accounting or auditing units;¹⁰

4. For independent members of the Board of Directors: in addition to the those specified at Clauses 1, 2 and 3 of this Article, they must satisfy the criteria and requirement for independence as follows:
 - a. Being other than those working for the credit institution or its Subsidiaries, or having worked for the credit institution or its Subsidiaries for three (3) preceding years;
 - b. Being other than those earning salaries, remunerations and other allowances paid by the credit institution except for those which members of the Board of Directors are entitled to in accordance with the regulations;
 - c. Being other than those whose spouse, parents, children, siblings and spouses of these siblings are major shareholders, managers, or members of the Supervisory Board of the credit institution or its Subsidiaries;
 - d. Neither directly or indirectly owning nor representing the ownership of from one (1) per cent or more of the charter capital or share capital with voting rights of credit institution; together with other related person, nor owning five (5) percent or more of the Charter Capital or share capital with voting rights of Techcombank;
 - e. Not acting as a manager or member of the Supervisory Board of the credit institution at any time in five (5) preceding years.

Article 30: Criteria and conditions for a member of the Supervisory Board

A member of the Supervisory Board shall have to satisfy all the following criteria and conditions:

1. Not being those specified in Clause 1, Article 33 of this Charter;
2. Having professional ethics;
3. Having a university degree or higher specialized in one of the following majors: economics, business administration, law, accounting or auditing; and having at least three (3) years directly working in the field of finance, banking, accounting or auditing;
4. Not being a Related Person of a Manager of Techcombank;
5. Residing in Vietnam during his/her term of office (for specialist members of the Supervisory Board);
6. Not being those who are not allowed to hold or simultaneously hold certain positions as specified in Article 33 and Article 34 of this Charter.

Article 31: Criteria and conditions for Chief Executive Officer

The Chief Executive Officer must satisfy all the following criteria and conditions:

1. Not being those specified in Clause 1, Article 33 of this Charter;
2. Having professional ethics in compliance with Techcombank's Charter and the provisions of the

¹⁰ Point c and Point d, Clause 1, Article 50 of the Law on Credit Institutions as amended in 2017.

laws on a Manager's responsibility for public disclosure of relevant interests and obligations to Techcombank as defined in Article 38 of this Charter;

3. Having a university degree or higher specialized in one of the following domains: economics, business administration, or law;
4. Being professionally qualified and experienced, specifically by meeting the following conditions:
 - a. Having at least 05 years' experience of acting as an executive of a credit institution; or
 - b. Having at least five (5) years' experience of acting as the Chief Executive Officer (Director), Deputy Chief Executive Officer (Deputy Director) of an enterprise of which the minimum equity is equal to the legal capital level for commercial joint-stock banks and having at least five (5) years of working directly in the fields of finance, banking, accounting or auditing; or
 - c. Having at least ten (10) years' experience of working directly in the fields of finance, banking, accounting or auditing;
5. Residing in Vietnam during his/her term of office; Not being those are not allowed to hold or simultaneously hold certain posts specified in Article 33 and Article 34 of this Charter.

Article 32: Criteria and conditions for a Deputy Chief Executive Officer (if any), Chief Accountant, Director of a Branch, Director of a Subsidiary, and equivalent titles

Deputy Chief Executive Officer, Chief Accountant, Director of Branch, Directors of Subsidiaries and similar position holders shall fully meet the following standards and conditions:

1. Being other than those specified in Clause 2, Article 33 of this Charter; particularly for Deputy Chief Executive Officer, not being those specified in Clause 1, Article 33 of this Charter;
2. Having a university degree or higher specialized in one of the following domains: economics, business administration, or law or the professional field of which he or she shall be in charge; or having a university degree other than the above-mentioned specialties and fields but having at least three (3) years' experience working directly in the field of banking, finance or the professional field of which he or she shall be in charge;
3. Residing in Vietnam during his/her term of office.

SECTION III

**PERSONS TO BE BANNED FROM HOLDING CERTAIN POSITIONS –
SIMULTANEOUSLY HOLDING CERTAIN POSTS – SUSPENSION, TEMPORARY
SUSPENSION**

Article 33: Persons to be banned from holding certain positions

1. The following persons are not allowed to act as a member of the Board of Directors, member of Supervisory Board, Chief Executive Officer, Deputy Chief Executive Officer (if any) or to hold equivalent positions at Techcombank:
 - a. Those specified in Clause 2 of this Article;
 - b. Those who are not allowed to participate in management and administration under the laws on cadres and civil servants and laws on anti-corruption;

- c. Those who used to be a sole proprietorship's owner; member of a partnership; chief officer (chief executive officer); chairpersons or members of the board of directors, of the members' council, and of the supervisory board of enterprises; head and members of management board of a co-operative at the time the enterprise or cooperative is declared bankrupt, except as the enterprise or cooperative is declared bankrupt because of force majeure;
 - d. The legal representative of an enterprise at the time the enterprise is suspended, forced to dissolve due to a serious violation of the laws, except the case where the legal representative is designated, at the request of a competent State authority, to improve and consolidate the enterprise;
 - e. Those who used to be suspended from the position of chairperson of the board of directors, member of the board of directors, head of supervisory board, member of supervisory board, chief executive officer of a bank according to the provisions in Article 37 of this Charter or is determined by State management authorities, legal regulators having a violation which leads to the revocation of the bank's license;
 - f. A Related Person of a member of Board of Directors or Chief Executive Officer of Techcombank must not act as a member of Supervisory Board of Techcombank;
 - g. A related person of the Chairperson of Board of Directors must not act as Chief Executive Officer of Techcombank.
 - h. The person who is held responsible according to the inspection conclusion which leads to the credit institution or foreign bank's branch being sanctioned for administrative violations in the monetary and banking fields within the highest fine frame for acts of violation of regulations on licenses, governance, administration, shares, stocks, capital contribution, share purchase, credit grant, purchase of corporate bonds, safety assurance ratio in accordance with the laws on dealing with administrative violations in the monetary and banking fields.¹¹
2. The following persons must not act as the Chief Accountant, Director of a Branch, or Director of a Subsidiary of the credit institution:
- a. Minors; persons with restricted or lost civil act capacity;
 - b. Those who are currently accused of criminal responsibility or serving criminal sentence, verdict given by Court;
 - c. Those who are convicted of crimes of infringing upon property ownership whose criminal records are not yet expunged; those who used to be convicted of crimes of serious or more serious degree;
 - d. Cadres, civil servants, and managers of departments at deputy manager or higher level in enterprises of which more than 50% of the charter capital is owned by the State, except for those designated to act as the authorized representatives to manage the shares owned by the State at Techcombank;
 - e. Officers, non-commissioned officers, career army men and defence workers in agencies and

¹¹ Added to comply with Point h, Clause 1, Article 33 of the Law on Credit Institutions as amended in 2017.

units of the Vietnam People's Army; career officers and non-commissioned officers in agencies and units of the Vietnam People's Public Security Force, except for those designated to act as the authorized representatives to manage the shares owned by the State at Techcombank;

3. Parents (including adoptive parents), spouses, children (including adopted children), and blood siblings of members of the Board of Directors and Chief Executive Officer and spouses of these people¹² must not act as the Chief Accountant of Techcombank.

Article 34: Persons to be banned from simultaneously holding certain positions

1. A member of the Board of Directors of Techcombank:
 - a. Must not simultaneously act as a manager of another credit institution, unless that institution is a Subsidiary of Techcombank, or a member of the Supervisory Board of Techcombank;
 - b. The Chairperson of the Board of Directors of Techcombank must not simultaneously act as an executive officer of Techcombank or a member of the board of directors or an executive officer of another credit institution, unless that institution is a Subsidiary of Techcombank.
 - c. Must not simultaneously act as a member of the board of directors at another company for more than five (5) years.¹³
 - d. Chairperson of Board of Directors of Techcombank shall not simultaneously act as a chairperson of the board of directors, a member of the board of directors, a chairperson of the members' council, a member of the members' council, a chairperson of a company, a chief executive officer (chief officer), a deputy chief executive officer (deputy chief officer) or to hold similar positions at another enterprise.¹⁴
2. A member of the Supervisory Board of Techcombank:
 - a. Must not simultaneously hold the position of Member of the Board of Directors, Executive Officer, or staff of Techcombank or of a Subsidiary of Techcombank; or staff of an enterprise whose members of board of directors, executive officers, or majority shareholders are members of the Board of Directors or Chief Executive Officer of Techcombank;
 - b. Must not simultaneously act as a member of the board of directors or executive officer at an enterprise whose members of the supervisory board are members of the Board of Directors or executive officer of Techcombank;
 - c. The Head of the Supervisory Board must not simultaneously act as a member of the supervisory board or executive officer of another credit institution.
3. The Chief Executive Officer and Deputy Chief Executive Officer (if any) and equivalent position holders must not simultaneously act as members of the board of directors, members of the supervisory board of other credit institutions, unless these institutions are Subsidiaries of Techcombank. Particularly, the Chief Executive Officer must not simultaneously act as the chairperson of the members' council, member of the members' council, chairperson of the

¹² Clause 3, Article 33 of the Law on Credit Institutions of 2010.

¹³ Clause 3, Article 12 of Decree 71/2017/ND-CP.

¹⁴ Clause 4, Article 34 of the Law on Credit Institutions as amended in 2017.

company, chief executive officer (chief officer), deputy chief executive officer (deputy chief officer) or to hold other equivalent positions in other enterprises. The Deputy Chief Executive Officer (Deputy Chief Officer) and other equivalent position holders of Techcombank must not simultaneously act as the chief executive officer (chief officer), deputy chief executive officer (deputy chief officer) or to hold other equivalent positions in other enterprises¹⁵.

Article 35: Automatic loss of status of a member of the Board of Directors, a member of Supervisory Board or Chief Executive Officer

1. The status of a member of the Board of Directors, a member of Supervisory Board or Chief Executive Officer of Techcombank shall be automatically lost in one of the following circumstances:
 - a. Loss of civil act capacity or death;
 - b. Violation of Clause 1, Article 33 of this Charter for those who are not allowed to hold certain positions;
 - c. Being the representative of capital contribution portion in an institutional shareholder of Techcombank of which the legal entity status is terminated;
 - d. No longer being the authorized representative of a capital contribution portion owned by an institutional shareholder;
 - e. Being expelled from the territory of the Socialist Republic of Vietnam;
 - f. Revocation of the credit institution's license;
 - g. Termination of the contract for employment of the Chief Executive Officer.
 - h. Other cases prescribed by the laws and this Charter.
2. Within five (5) working days from the date of determination that the status is automatically lost according to Clause 1 of this Article, the Board of Directors of Techcombank shall send a report thereon accompanied by evidencing documents to the State Bank, and take responsibility before the laws for the accuracy and truthfulness of such report; and shall carry out procedures to elect and appoint other persons to vacant positions in accordance with the laws.
3. After losing his/her status automatically, a member of the Board of Directors, a member of the Supervisory Board, or Chief Executive Officer of Techcombank shall still bear the liability for the decisions which have been made during his/her term of office.

Article 36: Dismissal and release from duty of a member of the Board of Directors, a member of the Supervisory Board, or the Chief Executive Officer

1. Dismissal or release from duty shall be applicable in one of the following cases:
 - a. Civil act capacity is restricted.
 - b. Applying for resignation (clearly stating reasons therefor) to the Board of Directors or Supervisory Board of Techcombank.

¹⁵ Clause 4, Article 34 of the Law on Credit Institutions as amended in 2017.

- c. Failing to participate in activities of the Board of Directors (for members of the Board of Directors) or of the Supervisory Board (for members of the Supervisory Board) for 6 consecutive months, except for force majeure.
 - d. Not meeting the criteria and conditions under Article 29, Article 30, Article 31, and Article 32 of this Charter and relevant provisions of the laws.
 - e. Failing to satisfy the requirement for independence for an independent member of the Board of Directors.
 - f. Other cases stipulated in this Charter and by the laws.
2. After being dismissed or released from duty, the Chairperson or member of the Board of Directors; Head or member of the Supervisory Board, or Chief Executive Officer of Techcombank shall still bear liability for the decisions which have been made during his/her term of office.
 3. Within ten (10) working days from the date on which a decision on dismissal or release from duty to positions holders specified in Clause 1 of this Article is approved, the Board of Directors of Techcombank shall send a report thereon accompanied by relevant documents to the State Bank.

Article 37: Suspension and temporary suspension of the position of the Board of Directors, Supervisory Board and Chief Executive Officer

1. In case of a Chairperson or member of the Board of Directors, Head or member of the Supervisory Board, or executive officer of Techcombank violates Article 34 of this Charter, other relevant provisions of the laws in the course of performing his/her assigned tasks or exercising his/her vested powers, the State Bank may suspend or temporarily suspend his/her task performance or power exercise; request competent authority to dismiss, elect, and appoint a substitute, when deemed necessary.
2. The Special Supervisory Board may suspend or temporarily suspend the performance of tasks or exercise of powers of the Chairperson and members of the Board of Directors; the Head and members of the Supervisory Board; executive officers of Techcombank who are placed under special control, when deemed necessary.
3. The persons who are suspended or temporarily suspended from performing their tasks or exercising their powers under Clause 1 and Clause 2 herein are responsible to participate in handling problems and violations related to their personal liability when so requested by the State Bank, the Board of Directors and the Supervisory Board of Techcombank or the Special Supervisory Board.

SECTION IV

PREVENTION OF CONFLICT OF INTEREST AND PUBLIC DISCLOSURE OF RELATED INTERESTS, OBLIGATIONS OF THE MEMBERS

Article 38: Prevention of conflict and public disclosure of related interests

1. Members of the Board of Directors, members of the Supervisory Board, the Chief Executive

Officer, and other managers of Techcombank must declare their related interests to Techcombank in accordance with Article 159 of Law on Enterprises and other relevant provisions of the laws; in particular:

- a. Members of the Board of Directors, members of the Supervisory Board, the Chief Executive Officer, and other members of the Executive Board of Techcombank must declare their related interests to the Bank, including:
 - i. Name, address of the head office, line(s), field(s) of business, number and date of issuance of the Business Registration Certificate, the place of business registration of the enterprise(s) or economic organization(s) in which he/she or his/her related person(s) directly own(s) the contributed capital, shares, or authorizes or delegates to other individuals or organizations to hold 5% or more of the charter capital of such enterprise(s) or organization(s);
 - ii. Name, address of the head office, line(s), field(s) of business, number and date of issuance of the Business Registration Certificate, the place of business registration of the enterprise(s) or economic organization(s) of which he/she and his/her related person(s) serve(s) as a member of the Board of Directors, member of the Supervisory Board, the Chief Executive Officer.
 - b. The declaration stipulated in Clause 1 (a) of this Article and changes in relevant information must be made in writing within seven (7) working days from the date on which the information is arisen or changed.
2. The information stipulated in Clause 1 (a) of this Article must be disclosed by Techcombank annually in the General Meeting of Shareholders of Techcombank, and displayed and archived at the head office of Techcombank.
 3. Techcombank takes responsibility for taking necessary measures to prevent members of the Board of Director, Supervisory Board Chief Exxecutive Officer, other management positions at Techcombank, shareholders and related entities from intervening Techcombank's operstions and influencing Techcombank's interests; complying with regulation on transaction with shareholders; Techcombank management and their related entities; and securing legal rights and interests of Techcombank.
 4. Techcombank takes responsibility for reporting, disclosing sufficient and accurate information on a regular basis and extraordinary information on manufacturing, business, finance, corporate governance to shareholders, the pubic and other information if such information may influence Techcombank stock price, decision of shareholders and investors

Article 39: Obligations of the members of the Board of Directors, members of the Supervisory Board, executive officers, Directors of branches, Directors of Subsidiaries, Directors of non-business professional units

Members of the Board of Directors, members of the Supervisory Board, executive officers, Directors of branches, Directors of Subsidiaries, Directors of non-business professional units shall have the following obligations:

1. To exercise the rights and perform the obligations assigned to him/her in accordance with the

provisions of the laws, this Charter, decisions of the General Meeting of Shareholders or owners or shareholders of the Bank;

2. To exercise the rights and perform the obligations assigned to him/her in a truthful and prudent manner, for the best interests of Techcombank;
3. To be loyal to the interests of Techcombank; not to use the information, business secrets and opportunities of Techcombank, not to abuse his or her position, title or Techcombank's assets for his or her personal interests or interests of other individuals or organizations or to harm the interests of Techcombank;
4. To keep records on Techcombank in order to be able to supply data for the activities of management, administration and control of all operations of Techcombank, and the activities of inspection, supervision and examination of the State Bank;
5. To be aware of various kinds of risks in the business of Techcombank;
6. To notify fully and accurately and in a timely manner to Techcombank of his or her interest, which may cause conflicts, that he or she gains from other economic organizations, transactions or other individuals, and shall only use such opportunities when the Board of Directors has considered and approved of;
7. Not to facilitate himself or herself or his or her related person(s) to obtain any loan from or use other services of Techcombank on the terms and conditions which are more favourable than the general provisions of the laws and regulations of Techcombank;
8. Not to receive an increase in wage or remuneration or to request for bonuses when Techcombank suffers from losses;
9. Other obligations in accordance with the provisions of this Charter and the laws.

Article 40: Remuneration, wage and other benefits of the members of the Board of Directors, members of the Supervisory Board, the Chief Executive Officer

Remuneration, wage and other benefits of the members of the Board of Directors, members of the Supervisory Board, the Chief Executive Officer shall be considered and determined by the General Meeting of Shareholders in accordance with provisions in Article 158 of Law on Enterprises.

SECTION V

SHAREHOLDERS

Article 41: Shareholders

1. Shareholders are holders of Techcombank's shares, having the rights and obligations in proportion to the respective number and classes of shares under their ownership.
2. A shareholder is officially recognized only when his/her shareholder information as stipulated in Article 44 hereof is recorded in Techcombank's Register of Shareholders or in accordance with the laws on securities (in case of shareholders owning shares which are deposited and listed on the stock exchange).
3. Techcombank shall have a minimum of 100 shareholders without limitation of the maximum

number of shareholders, unless otherwise stipulated by the laws.¹⁶

Article 42: Rights of shareholders

1. Ordinary shareholders shall have the following rights:

- a. To attend and express opinions in General Meetings of Shareholders, and exercise their right to vote in the following methods, with one vote corresponding to each ordinary share:
 - (i) Attending and voting directly in the meeting;
 - (ii) Authorizing another person to attend and vote in the meeting;
 - (iii) Attending and voting via electronic meeting, electronic voting or other electronic forms;
 - (iv) Sending their vote to the meeting by mail or electronic mail¹⁷
- b. To receive dividends at the rate decided by the General Meeting of Shareholders;
- c. To be given priority to purchase new shares offered in proportion to the number of ordinary shares held by each shareholder of Techcombank. In this case, shareholders shall receive an offering notice stating the number of offered shares and period for acceptance (no less than 15 days). In the case where a shareholder refuses to purchase new shares, the Board of Directors shall have the right to offer such new shares to other suitable parties under appropriate conditions and manners which are however not more favourable than those previously offered to that shareholder;
- d. To transfer their shares to other Techcombank's shareholders or other organizations or individuals in accordance with the provisions of the laws and this Charter;
- e. To review, look up and make an extract of the information in the list of shareholders with voting rights and to request for an amendment of incorrect information;
- f. To review, look up and make an extract or copy of this Charter of Techcombank, meeting minutes of the General Meeting of Shareholders and the resolutions of the General Meeting of Shareholders;
- g. To receive a part of the remaining assets in proportion to the number of shares held in Techcombank after Techcombank becomes dissolved or bankrupt;
- h. To authorize another person in writing to exercise their rights and perform the obligations; in which the authorized person shall not nominate himself or herself in their own name;
- i. To nominate themselves or others as candidates to the Board of Directors or the Supervisory Board in accordance with the provisions of the laws and regulations of Techcombank. The Board of Directors shall prescribe the procedures for nomination and candidacy, period for receiving nomination and candidacy applications, and other relevant issues;
- j. Other rights in accordance with the provisions of the laws and regulations of the State Bank.

¹⁶ In accordance with Clause 12, Article 1 of 2017 Law amending a number of articles of Law on Credit Institutions.

¹⁷ Added in accordance with Clause 2, Article 14 of the template Charter issued under Circular No. 95/2017/TT-BTC.

2. A major shareholder or a group of shareholders having been holding¹⁸ 10% or more of the ordinary shareholders for a consecutive period of at least six months shall further have the rights to:
 - a. Nominate themselves or others as candidates to the Board of Directors or the Supervisory Board;
 - b. Request for convening a General Meeting of Shareholders in the cases as stipulated in clause 3 of this Article;
 - c. Review and extract the book of meeting minutes and resolutions of the Board of Directors, half-year and annual financial statements in the standard form of Vietnamese Accounting System, and reports of the Supervisory Board;
 - d. Request the Supervisory Board to inspect each particular issue relating to the operations of the bank where it is deemed necessary. The request must be in writing and contain full name, permanent residential address, nationality, number of Identity card, Passport or other valid personal identification with respect to an individual shareholder; name, address of the head office, nationality, number of the incorporation decision or business registration with respect to an institutional shareholder; the number of shares and time of registration of shares of each shareholder; the total number of shares held by the group of shareholders, and the percentage of ownership in the total number of shares of the company; issues to be inspected and purposes of the inspection.
3. The shareholder or the group of shareholders mentioned in clause 2 of this Article shall have the right to convene a General Meeting of Shareholders in the following cases:¹⁹
 - a. The Board of Directors commits a serious violation against the rights of shareholders, obligations of the managers or makes a decision beyond its assigned power;
 - b. The term of the Board of Directors has expired for more than six months but no new Board of Directors has been elected for replacement;
 - c. The request for convening a General Meeting of Shareholders must be made in writing and contain full name, permanent residential address, number of Identity card, Passport or other valid personal identification with respect to an individual shareholder; name, enterprise code or number of the incorporation decision, address of the head office with respect to an institutional shareholder; the number of shares and time of registration of shares of each shareholder; the total number of shares held by the group of shareholders, and the percentage of ownership in the total number of Techcombank's shares, and grounds and reasons for the request of convening of the General Meeting of Shareholders. The request for convening the meeting must be accompanied by documents and evidence of the violations of the Board of Directors, the severity of such violations, or of the decisions which are beyond its power.
4. An institutional shareholder shall have the right to appoint a person or several persons to be its authorized representative to exercise its shareholder's rights in accordance with laws; in case of

¹⁸ Clause 2, Article 114 of Law on Enterprises 2014.

¹⁹ Clause 1, Article 114 of Law on Enterprise 2014.

more than one authorized representative, the number of shares and votes of each representative must be determined particularly. Such appointment, termination or change of authorized representatives must be notified in writing to the Head Office of Techcombank as soon as possible. Such notice must contain details as prescribed by laws.

5. Raise requests and implement request of shareholders in line with regulations issued by Techcombank's competent authorities from time to time.

Article 43: Obligations of shareholders

1. Techcombank's shareholders must perform the following obligations:
 - a. To make full payment for the shares that they have committed to purchase in a period stipulated by Techcombank; to be liable for the debts and other property obligations of Techcombank within the amount of capital contributed to Techcombank;
 - b. Not to withdraw the contributed share capital from the Bank in any form resulting in a decrease in Techcombank's Charter Capital;
 - c. To be responsible before the law for the legality of the funds for contributing capital in Techcombank, purchasing or receiving transfer of Techcombank's shares; not to use funds from foreign credit institutions or bank branches to purchase or receive transfer of Techcombank's shares; not to contribute capital in Techcombank or purchase Techcombank's shares under the name of other individuals or legal entities in any form, except for the case of entrustment as prescribed by laws;²⁰
 - d. To comply with the Charter and internal management regulations of Techcombank;
 - e. To abide with resolutions, decisions of the General Meeting of Shareholders, the Board of Directors;
 - f. To be personally liable when, in the name of Techcombank in any form, violating the laws, conducting business and other transactions for their personal benefit or for the benefit of any other organizations or individuals;
 - g. Major shareholders are ineligible to take advantages of their power to influence rights and interests of the Company and other shareholders in line with applicable laws and the Charter; and responsible for disclosing information in line with applicable laws.

Other obligations in accordance with the provisions of this Charter and other provisions of relevant laws.

2. A shareholder entrusted to make investment for another organization or individual must provide information of the actual owner of the shares entrusted to him or her; otherwise, in the case where the actual owner is found by Techcombank, Techcombank shall have the right to suspend shareholder's rights with respect to the shares of which the actual owner is not declared.

Article 44: Register of shareholders and establishment of the list of shareholders

²⁰ Point c, Clause 1, Article 54 of the Law on Credit Institutions as amended in 2017. Supplement according to regulation of Article 41 of the Law on Securities Law in 2019.

1. The register of shareholders is made and retained either in the form of written document or electronic file or both from the date on which the Business Registration Certificate is granted. The register of Shareholders must contain the following major contents:
 - a. Name and address of the head office of Techcombank;
 - b. Total number and classes of shares eligible for offering and total number of shares of each class eligible for offering;
 - c. Total number of sold shares of each class and amount of the paid-up share capital;
 - d. Full name, permanent residential address, nationality, number of Identity card (both 9- and 12-digit forms), Passport or other valid personal identification with respect to an individual shareholder; name, enterprise code or number of the incorporation decision, address of the head office with respect to an institutional shareholder;
 - e. Number of shares of each class owned by each shareholder and the date on which such shares are registered.
2. The register of shareholders is kept at the head office of Techcombank or a Securities registration, depository, clearance and settlement centre. Shareholders have the right to check, look up, extract or copy contents of the register of shareholders during the working hours of Techcombank or the Securities registration, depository, clearance and settlement centre.
3. In the case where a shareholder changes his or her permanent residential address or its address of the head office, he or she or it must notify Techcombank in a timely manner for updating the register of shareholders. Techcombank shall not be responsible in case of failure to contact a shareholder due to not being notified of the change in his or her or its address.
4. Establishment of the list of shareholders:
 - a. The Board of Directors shall specifically provide for the time of establishment of the list of shareholders entitled to shareholder's rights, and must ensure that shareholders have enough time to register changes of themselves and the number of shares in Techcombank which they have held before the time mentioned above;
 - b. With respect to transactions of share transfer occurring during the period between the date on which the list of shareholders is established and the date on which shareholder's rights are exercised, the transferor shall be entitled to shareholder's rights.

SECTION VI

GENERAL MEETING OF SHAREHOLDERS

Article 45: General Meeting of Shareholders

1. The General Meeting of Shareholders, comprising all shareholders with voting rights, is the supreme decision-making authority of Techcombank.
2. The General Meeting of Shareholders approves of decisions under its power by way of: (i) voting in a meeting; or (ii) collecting written opinions.

3. Resolutions of the General Meeting of Shareholders on the issues mentioned in points a, b, d, h, k, p, and q, Clause 1, Article 46 hereof must be adopted by way of voting in a General Meeting of Shareholders.
4. General Meeting of Shareholders shall meet annually or extraordinarily to adopt issues under its power as stipulated in Clause 1, Article 46 hereof.
5. An ordinary General Meeting of Shareholders shall be held within 4 months from the end of a fiscal year. At the request of the Board of Directors, the Business Registration Authority may extend such period, which is however not more than 6 months from the end of the fiscal year.

Article 46: Duties and powers of the General Meeting of Shareholders

General Shareholders' Meeting shall have the following rights and obligations:

- a. To determine the amount of remuneration, bonuses and other benefits of members of Board of Directors and of Supervisory Board, and operating budgets of the Board of Directors and Supervisory Board;
- b. To make decisions on amendments of and supplements to the Charter of Techcombank;
- c. To approve of the regulations on organization and operations of Board of Directors and Supervisory Board;
- d. To determine the number of members of Board of Directors and Supervisory Board for each term of office; to elect, release from duty, dismiss, additionally elect, replace members of Board of Directors and of Supervisory Board upon expiration of their terms of office, or replace members of Board of Directors and of Supervisory Board in accordance with the conditions and standards under this Charter and in accordance with the laws;
- e. To determine the total amount of annual remuneration, bonuses and other benefits of members of Board of Directors and of Supervisory Board, and operating budgets of the Board of Directors and Supervisory Board²¹;
- f. To consider and deal with, under its power, the violations of the Board of Directors and Supervisory Board, which have caused damages to Techcombank and Techcombank's shareholders;
- g. To make decisions on the organizational structure and management mechanisms of Techcombank;
- h. To adopt proposals on change in the Charter Capital; to adopt proposals on share offering, including the class(es) of shares and the number of shares to be offered;
- i. To approve share buyback in accordance with the laws;
- j. To adopt proposals on issuance of convertible bonds;
- k. To adopt annual financial statements, proposals on profit distribution after fulfilment of tax obligations and other financial obligations of Techcombank;
- l. To adopt reports of the Board of Directors and Supervisory Board with respect to performance

²¹ Article 56 of Law on Credit Institution

- of duties and powers as assigned;
- m. To approve of contracts with value exceeding 20% of Techcombank's Charter Capital as recorded in the latest audited financial statements between Techcombank and members of Board of Directors, members of Supervisory Board, Chief Executive Officer, major shareholders, related persons of managers, members of the Supervisory Board, major shareholders of Techcombank; Subsidiaries and Affiliates of Techcombank;
 - n. To make decisions on establishment of Subsidiaries;
 - o. To adopt proposals on capital contribution, joint venture, purchase of shares in other enterprises or credit institutions valued at 20% or more of Techcombank's Charter Capital as recorded in the latest audited financial statements;
 - p. To make decisions on the investment, purchase, or sale of assets of Techcombank valued at 20% or more of Techcombank's Charter Capital as recorded in the latest audited financial statements;
 - q. To make decisions on division, split, merger, consolidation, conversion of legal form, dissolution of Techcombank or request a Court to initiate bankruptcy proceedings for Techcombank;
 - r. To make decisions on solutions to overcome significant fluctuations in finance of Techcombank; and
 - s. To decide or authorize the Board of Directors to select an independent auditing firm to audit Techcombank. A resolution of the Board of Directors made under authorization according hereto has the same validity as a resolution of the General Meeting of Shareholders;
 - t. Other rights and duties in accordance with this Charter and relevant provisions of the laws.
2. Conditions and ways for adopting a resolution of General Meeting of Shareholders:
- a. Except for the case specified in point b of this clause, a decision of a General Meeting of Shareholders shall be adopted when it is approved by shareholders representing more than 51% of the total votes of all attending shareholders in case of voting in the General Meeting of Shareholders, or voted for by shareholders representing at least 51% of the total votes in case of collecting written opinions;
 - b. Decisions on issues mentioned in points b, h, p, and q, clause 1 of this Article must be voted for by shareholders representing more than 65% of the total votes of all attending shareholders and adopted by way of voting in a General Meeting of Shareholders.
3. Voting to elect members of the Board of Directors and of Supervisory Board must be implemented by way of accumulative voting in accordance with the laws.

Article 47: Authority to convene a General Meeting of Shareholders

1. The ordinary General Meeting of Shareholders shall be held once a year upon convened by the Board of Directors within four (4) months from the end of a fiscal year. At the request of the Board of Directors, the business registration authority may extend such period, which is however not more than six (6) months from the end of the fiscal year.

2. The ordinary General Meeting of Shareholders shall discuss and adopt the following issues:
 - a. Techcombank’s annual business plan;
 - b. Annual audited financial statements and estimates for the following fiscal year. In case of significant exceptions in the Audit’s report on Techcombank’s annual financial statements, Techcombank may invite representatives from the independent auditing firm to attend an ordinary General Meeting of Shareholders to explain relevant matters;
 - c. Report of the Board of Directors on governance and yearly performance of the Board of Directors and each member of the Board of Directors;
 - d. Report of the Supervisory Board on business result of Techcombank, and yearly performance of the Board of Directors and Chief Executive Officer;
 - e. Report on assessment of yearly performance of the Supervisory Board and each member of the Supervisory Board;²²
 - f. Dividend per share of each class;
 - g. Proposal on profit distribution for the fiscal year;
 - h. Other issues under its power.
3. The Board of Directors must convene an extraordinary General Meeting of Shareholders in the following circumstances:
 - a. The Board of Directors deems necessary in the interests of Techcombank;
 - b. The number of the remaining members of the Board of Directors is less than the minimum number as required by the laws;
 - c. At the request in writing of a shareholder or a group of shareholders holding 10% or more of the total number of ordinary shares of Techcombank for a consecutive period of at least six months. The written request for meeting must specify reasons and purposes of the meeting, with full signature of the related shareholders;
 - d. At the request of the Supervisory Board;
 - e. Other circumstances in accordance with provisions of this Charter and the laws.
4. The Board of Directors must convene a General Meeting of Shareholders within a period of thirty (30) days from the date on which the number of members of the Board of Directors is remained as stipulated in Point b, Clause 3 of this Article or the request stipulated in Points c and d, Clause 3 of this Article is received.
5. If the Board of Directors fails to convene a General Meeting of Shareholders in accordance with Clause 4 of this Article, the Supervisory Board shall convene a General Meeting of Shareholders within the following thirty (30) days in place of the Board of Directors.
6. Where the Supervisory Board fails to convene a General Meeting of Shareholders in accordance with Clause 5 of this Article, the requesting shareholder or group of shareholders stipulated in

²² Amendments in accordance with Clause 1, Article 15 of the template Charter issued under Circular No. 95/2017/TT-BTC.

Point c, Clause 3 of this Article shall have the right to convene a General Meeting of Shareholders in place of the Board of Directors and Supervisory Board. In this case, the shareholder or group of shareholders convening a General Meeting of Shareholders may request the business registration authority to supervise the convening and conducting of the meeting when deemed necessary.

7. The convener shall have to prepare a list of shareholders entitled to attend and vote in a General Meeting of Shareholders; to provide information of and resolve complaints against the list of shareholders; to prepare the program, agenda, and documents for the meeting; to determine time and place of the meeting; to send meeting invitation to each shareholder entitled to attend the meeting in accordance with this Charter and relevant laws.
8. Lawful and reasonable costs for convening and conducting a General Meeting of Shareholders as stipulated in Clauses 4, 5 and 6 of this Article shall be reimbursed by Techcombank.
9. Where the Board of Directors and Supervisory Board fail to convene a General Meeting of Shareholders as stipulated in Clauses 4 and 5 of this Article, they must be responsible before the laws and compensate for any damage incurred to Techcombank.
10. The venue of the General Meeting of Shareholders must be in the territory of Vietnam.

Article 48: The list of shareholders entitled to attend, program, agenda and meeting invitation of a General Meeting of Shareholders

1. The list of shareholders entitled to attend a General Meeting of Shareholders:
 - a. The list of shareholders entitled to attend a General Meeting of Directors is made based on Techcombank's register of shareholders. The list of shareholders entitled to attend a General Meeting of Directors shall be made no more than twenty (20) days before the date on which the invitation notice of that General Meeting of Directors is given. Techcombank shall announce the list of shareholders entitled to attend a General Meeting of Directors at least twenty (20) days before the last date for registration.²³
 - b. The list of shareholders entitled to attend a General Meeting of Shareholders must contain full name, permanent residential address, nationality, number of Identity card, Passport or other legal personal identification of individual shareholders; name, address of the head office, number of the incorporation decision or business registration of institutional shareholders; number of shares of each class, number and date of shareholder registration of each shareholder.
 - c. Shareholders have the right to check, look up, extract and copy the list of shareholders entitled to attend a General Meeting of Shareholders; to request to correct incorrect information or to add necessary information about themselves to the list of shareholders entitled to attend a General Meeting of Shareholders.
2. Program and agenda of a General Meeting of Shareholders:
 - a. The convener of a General Meeting of Shareholders shall have to prepare a list of Shareholders entitled to attend and vote in such meeting; to prepare the program, agenda, and documents

²³ Clause 1, Article 8 of Decree 71/2017/ND-CP.

for the meeting, and the draft resolutions with respect to each issue included in the agenda; to determine the time, place of meeting and send meeting invitation notices to the entitled shareholders.

- b. A shareholder or a group of shareholders holding²⁴10% or more of the total ordinary shares of Techcombank for a consecutive period of at least six months shall have the right to propose issues to be included in the agenda of a General Meeting of Shareholders. The proposal must be made in writing and sent to Techcombank at least three working days before the opening date. The proposal must contain the full names of the shareholder(s), the number of each class of shares held by the shareholder(s), number and date of shareholder registration in the company, and the issues proposed to be included in the agenda.
- c. The convener of a General Meeting of Shareholders shall have the right to refuse a proposal mentioned in Clause 2 of this Article only in one of the following circumstances:
 - The proposal is not sent on time, insufficient, or relating to an irrelevant matter;
 - The proposed issues do not fall within the authority of General Meeting of Shareholders for determination;
 - The proposal is not for the common interests of Techcombank.
- d. The convener of a General Meeting of Shareholders must accept and include the proposal provided in Clause 2 of this Article in the intended program and agenda of the meeting, except for the cases stipulated in Clause 3 of this Article; such proposal shall officially be added to the program and agenda of the meeting if approved by General Meeting of Shareholders.

3. Invitation notice for a General Meeting of Shareholders

- a. The convener of a General Meeting of Shareholders must send meeting invitation notices to all shareholders entitled to attend it no later than fifteen (15)²⁵ before the opening date, in particular:
 - i. The invitation notice must contain name, address of the head office, number and date of issuance of the Business Registration Certificate, place of business registration of Techcombank; full name, permanent residential address or address of the head office of a shareholder or his/her/ its authorized representative, date and place of the meeting;
 - ii. The invitation notice shall be sent by registered mail to the contact address of a shareholder previously registered with Techcombank by such shareholder;

Documents in relation to such invitation notice shall be posted on Techcombank's website for shareholders to use in the meeting. Techcombank shall send documents of the meeting to a shareholder upon receipt of that shareholder's request in writing.²⁶

- b. The convener of a General Meeting of Shareholders shall have to send an invitation to

²⁴ In accordance with Clause 2, Article 114 of Law on Enterprises.

²⁵ Clause 3, Article of the template Charter – Circular No. 95/2017/TT-BTC

²⁶ Amendment for compliance with Article 139 of Law on Enterprises 2014.

representative of auditing organization, which is accepted to conduct the auditing of annual financial statements, to attend the Annual General Meeting of Shareholders in case the Auditing Report states critical material exceptions in Techcombank's annual financial statements.

Article 49: Right to attend a General Meeting of Shareholders

1. An individual shareholder or an authorized representative of an institutional shareholder shall attend in person or authorize another person in writing to attend a General Meeting of Shareholders. In the case where an institutional shareholder has no authorized representative in accordance with Clause 4, Article 42 of this Charter, it shall appoint another person to attend General Meeting of Shareholders.
2. The authorization for a representative to attend a General Meeting of Shareholders must be made in writing in the form provided by Techcombank and signed in accordance with the following rules:
 - a. In the case where the authorizing party is an individual shareholder, the authorization must bear the signatures of that shareholder and the person authorized to attend the meeting;
 - b. In the case where the authorizing party is the authorized representative of an institutional shareholder, the authorization must bear the signatures of the authorized representative or legal representative of that shareholder, and the person authorized to attend the meeting;
 - c. In other cases, the authorization must bear the signatures of the legal representative of the shareholder and the person authorized to attend the meeting. The person authorized to attend a General Meeting of Shareholders must submit the authorization before entering the meeting room.
3. Shareholders shall be deemed to attend General Meeting of Shareholders and vote in the following cases:
 - a. Directly attend the meeting and conduct voting;
 - b. Authorize another individual to attend the meeting and conduct voting;
 - c. Attend online meeting and voting or under any online or in any other electronic platform;

Send vote to the meeting via mail, fax or email.

Article 50: Conditions for conducting a General Meeting of Shareholders and minutes:

1. Method of General Meeting of Shareholders:²⁷
 - a. A General Meeting of Shareholders may be conducted in person or online. The convener of General Meeting of Shareholders has right to decide the method of General Meeting of Shareholders in alignment with Techcomnbank's actual situation and condition. Online meeting shall only be conducted if Techcombank satisfies conditions of technical system for online meeting and voting.
 - b. Online meeting and voting must strictly comply with principles and rules for in-person meeting under this Charter. Chief Executive Officer is responsible for technical system to

²⁷ Supplement to clarify meeting online method to be aligned with the Law on Enterprises and Decree 71/2017/NĐ-CP about guidelines on corporation management public company

ensure the compliance of online meeting and voting with these principles and rules.

2. A General Meeting of Shareholders shall be conducted when the attending shareholders and persons authorized to attend represent at least 51% of the total shares with voting right. In the case where the condition of the required percentage of shares with voting right represented by the attendees is not satisfied within 60 minutes from the time intended to open a General Meeting of Shareholders, the meeting shall be convened for a second time within a period of thirty (30) days as from the intended date of opening of the first meeting. The General Meeting of Shareholders which is convened for the second time shall only be conducted when the attending shareholders and persons authorized to attend represent at least 33% of the total shares with voting right. In the case where the General Meeting of Shareholders convened for the second time fails to satisfy the condition of the required percentage of shares with voting right represented by the attendees within 60 minutes from the intended opening time, the General Meeting of Shareholders shall be convened for the third time within a period of twenty (20) days as from the intended date of opening of the second meeting. The General Meeting of Shareholders convened for the third time shall be conducted notwithstanding the number of shareholders, the percentage of shares with voting right represented by the attendees and shall have the right to make decisions on all issues which may have been decided properly by the first General Meeting of Shareholders.²⁸
3. Chairperson of the Board of Directors shall act as chairperson of a General Meeting of Shareholders. In the case where Chairperson of the Board of Directors is absent, a member of the Board of Directors authorized by the Chairperson of Board of Directors shall act as chairperson of the General Meeting of Shareholders. If the Chairperson of Board of Directors fails to authorize any member, after the sufficient number of shareholders and authorized persons representing the shares with voting right attend the meeting, members of Board of Directors and members of Supervisory Board attending the General Meeting of Shareholders shall be responsible for arrangement so that the General Meeting of Shareholders can vote to elect a person amongst attending shareholders as chairperson of that General Meeting of Shareholders. The chairperson elected by a General Meeting of Shareholders shall appoint a secretary to prepare minutes of the General Meeting of Shareholders.
4. In the case where a General Meeting of Shareholders is convened by Supervisory Board or (a) major shareholder(s), after the sufficient number of shareholders and authorized persons representing the shares with voting right attend the meeting as stipulated, the convener of the General Meeting of Shareholders shall be responsible for arrangement so that the General Meeting of Shareholders can vote to elect a person amongst attending shareholders as chairperson of that General Meeting of Shareholders. The chairperson elected by the General Meeting of Shareholders shall appoint a secretary to prepare minutes of the General Meeting of Shareholders.
5. The chairperson of General Meeting of Shareholders and secretary shall be responsible for keeping and sending minutes of meeting to all shareholders when the General Meeting of Shareholders is finished, and such minutes shall be considered conclusive evidence of the business conducted in that General Meeting. Such minutes shall be made in Vietnamese language, bearing signatures of the chairperson of the General Meeting of Shareholders and secretary, which

²⁸ Clause 2, Article 141 of Law on Enterprises 2014

contain the following major contents:

- a. Name, address of the head office, number and date of issuance of the Business Registration Certificate, and place of business registration;
 - b. Time and place of the General Meeting of Shareholders;
 - c. Program and agenda of the meeting;
 - d. The chairperson and secretary;
 - dd. Summary of the meeting and opinions expressed in the General Meeting of Shareholders with respect to each issue in the meeting agenda;
 - e. The number of attending shareholders and their total votes, an appendix of the list of registered shareholders, representatives of attending shareholders, with the corresponding numbers of shares and votes;
 - g. Total votes with respect to each issue voted, where the numbers of affirmative, negative votes and abstentions and their respective percentages of the total votes of the attending shareholders are clearly stated;
 - h. Adopted decisions;
 - i. Full name and signature of the chairperson and secretary.
6. The minutes of a General Meeting of Shareholders must be finalized and adopted before the meeting is finished. Such minutes shall be evidence for the business conducted in the General Meeting of Shareholders.
 7. The minutes of a General Meeting of Shareholders, the appendix of the list of shareholders registered to the meeting, full text of the adopted Resolutions and relevant documents enclosed with the meeting invitation must be kept at the head office of Techcombank.
 8. Upon registration, Techcombank shall issue a voting card to each shareholder or person authorized to attend the meeting, which contain the registration number, full name of the shareholder and person authorized to attend, and number of votes entitled by that shareholder. Voting in the General Meeting shall be conducted by collecting affirmative voting cards with respect to a decision, and then collecting negative voting cards with respect to that decision, following by counting the total votes casted. The total number of affirmative, negative votes and abstentions shall be announced by the chairperson right after voting with respect to a decision.
 9. Voting may also be conducted by way of showing hand if agreed unanimously by the General Meeting of Shareholders, in that case the person in charge of counting votes shall determine the total votes casted based on the list of attending shareholders and the number of authorized votes. The General Meeting shall select those in charge of counting votes or supervising vote counting amongst the attendees, otherwise those shall be selected by the chairperson.
 10. Shareholders who are late at a General Meeting of Shareholders shall have the right to register immediately and then participate and vote in the General Meeting, but the chairperson has no responsibility to halt the meeting for those shareholders to register and effectiveness of the conducted voting shall not be affected.

Article 51: Adopting a decision of General Meeting of Shareholders by way of collecting written opinions

1. A decision of the General Meeting of Shareholders may be adopted by way of collecting written opinions in accordance with Clause 2, Article 45 and Clause 2, Article 46 of this Charter.
2. A resolution of the General Meeting of Shareholders which is adopted by way of collecting written opinions shall have the same validity as the same adopted by way of direct voting of the General Meeting of Shareholders in a General Meeting of Shareholders.
3. Other matters in relation to collecting written opinions shall be in accordance with the laws.
4. Board of Directors shall prepare a form for written opinion, a draft resolution of General Meeting of Shareholders, and explanatory documents to such resolution. Board of Directors must ensure the documents are delivered and notified to shareholders in a reasonable period for them to review and vote, and must be delivered at least fifteen (15) days before the deadline for collecting written opinions.
5. The minutes of counting votes shall be posted on Techcombank's website within twenty-four (24) hours, from when the vote counting is completed.²⁹

Article 52: Request to cancel a decision of the General Meeting of Shareholders

1. Within ninety (90) days from the date on which the minutes of the General Meeting of Shareholders or the minutes of the results of counting votes by way of collecting written opinions from the General Meeting of Shareholders are received, a shareholder or group of shareholders mentioned in clause 3, Article 42 of this Charter shall have the right to request a court or an arbitration to review and cancel a decision of the General Meeting of Shareholders in the following cases:
 - a. The order and procedures for convening the General Meeting of Shareholders failed to comply with the provisions of this Charter and Law on Enterprises, except for the cases as stipulated in Clause 2, Article 53 hereunder;
 - b. Contents of the resolution violate the provisions of the laws or this Charter.
2. The settlement order and procedures at the Court or Arbitration shall be in accordance with the relevant laws.

Article 53: Effectiveness of resolutions of General Meeting of Shareholders

1. Resolutions of General Meeting of Shareholders shall be valid from the date on which they are adopted or from the effective time specified in such resolutions.
2. Resolutions of General Meeting of Shareholders which are adopted by 100% of the total shares with voting right are legal and valid even if the order and procedures for adoption of such resolutions have not properly been carried out as stipulated.
3. In the case where a shareholder or group of shareholder requests a Court or an Arbitration to cancel a resolution of the General Meeting of Shareholders in accordance with Article 52 hereof, such resolution shall be effective until otherwise decided by such Court or Arbitration, except for

²⁹ Added to be consistent with Clause 2, Article 22 of the Charter templated issued under Circular No. 95/2017/TT-BTC.

the case where an interim injunction is imposed by a competent authority.

SECTION VII

BOARD OF DIRECTORS

Article 54: Composition and term of office of Board of Directors

1. Board of Directors is the management body of Techcombank, having the full authority on behalf of Techcombank to make decisions, to exercise the rights and perform the obligations of Techcombank, except for the issues under the authority of General Meeting of Shareholders.
2. Board of Directors shall consist of at least 5 (five) members and not more than 11 (eleven) members, with at least 1 (one) independent member. The number of members of Board of Directors who are independent and non-executive must account for at least one-half of the total number of members of Board of Directors.
3. Board of Directors' term of office shall be 5 (five) years. Term of office for member of Board of Director shall not exceed 5 (five) years. Members of Board of Directors may be re-elected or re-appointed for an unlimited number of terms. The term of office of the additional or replacement member of Board of Directors shall be the remaining term of office of Board of Directors. Board of Directors whose term of office has just expired shall continue operating until the new Board of Directors takes over.
4. Any individual and his or related person(s) or those who are representatives for the contributed capital of an institutional shareholder and their related persons can become members of Board of Directors, but not account for more than 1/3 (one third) of the total number of members of Board of Directors, except for the cases of representing for the State's contributed capital.
5. In the case where the number of members of Board of Directors is less than two-thirds (2/3) of the total number of members in a term or the minimum number of members as prescribed by the laws and this Charter, within a period not more than sixty (60) days from the date on which the number of members becomes insufficient as prescribed, Techcombank must get additional member(s) to ensure the sufficient number of members of Board of Directors as prescribed.
6. Board of Directors shall use the seal of Techcombank for performance of its duties and powers.
7. Board of Directors shall employ a Secretary to support it. Functions and duties of the Secretary shall be determined by the Board of Directors.
8. Board of Directors shall establish its Committees/Boards to support it in performing its duties and powers as stipulated in this Charter and provisions of the laws. Duties and powers of those Committees/Boards shall be stipulated by the Board of Directors in accordance with the regulations of the State Bank.
9. Board of Directors shall appoint at least one (1) person to be the Banking administrator to support the banking governance to work effectively. Term of office, standards, rights and obligations of

that Administrator shall be stipulated in Techcombank's Regulation on Internal Governance.³⁰

10. In case of any change in terms of the full name, contact address, nationality, number of Identity card (both 9- and 12-digit forms), Passport or other legal personal identification of any of members of Board of Directors, members of Supervisory Board and Chief Executive Officer, Techcombank shall inform the business registration authority in the area where Techcombank's head office is located within five (5) days from the date of change.
11. Candidacy and nomination for a candidate to Board of Directors:³¹
 - a. In the case where the candidates have been determined, the information about the candidates to the Board of Directors shall be included in the documents of the General Meeting of Shareholders, and posted on Techcombank's website at least fifteen (15) days before the opening date of the General Meeting of Shareholders so that shareholders may look up the information about these candidates before casting votes. The candidates to the Board of Directors must provide a written commitment of the truthfulness, accuracy and reasonability of their personal information as published, and undertake that they shall perform their duties in an honest manner if elected to be a member of Board of Directors. The published information about the candidates to Board of Directors at least includes the followings:
 - (i) Full name, date of birth;
 - (ii) Education qualification;
 - (iii) Professional qualification;
 - (iv) Employment history;
 - (v) Name of the companies where the candidate is a member of the board of directors and holding other management titles;
 - (vi) A report evaluating the candidate's contributions to Techcombank, in the case where that candidate is currently a member of the Board of Directors of Techcombank;
 - (vii) Interests in relation to Techcombank (in any);
 - (viii) Full name(s) of the shareholder or the group of shareholders nominating that candidate (if any);
 - (ix) Other information (if any).
 - b. Shareholders holding ordinary shares for a consecutive period of at least six (6) months shall have the right to combine their total number of voting rights to nominate a candidate to the Board of Directors. A shareholder or group of shareholders holding from 5% to below 10% of total number of shares with voting right shall have the right to nominate one (1) candidate; from 10% to below 30% shall have the right to nominate no more than two (2) candidates; from 30% to below 40% shall have the right to nominate no more than three (3) candidates; from 40% to below 50% shall have the right to nominate no more than four (4) candidates; from 50% to below 60% shall have the right to nominate no more than five (5) candidates; from 60% to below 70% shall have the right to nominate no more than six (6) candidates; from 70% to 80%

³⁰ Article 18 of Decree 71/2017/ND-CP.

³¹ Added in accordance with Article 25 of the template Charter issued under Circular 95/2017/TT-BTC.

shall have the right to nominate no more than seven (7) candidates; and from 80% to below 90% shall have the right to nominate no more than eight (8) candidates.

- c. In the case where the number of candidates to the Board of Directors through nomination and candidacy are still insufficient as required and/or the candidates are considered unsatisfactory against the criteria and conditions, the incumbent Board of Directors can nominate additional candidates if such candidates are considered meeting the criteria and conditions stipulated in the Charter and notice of candidacy and nomination previously sent to shareholders. Board of Directors shall adopt a decision on nomination of those candidates by way of voting if the majority of members of the Board of Directors so agrees.

Article 55: Duties and powers of Board of Directors

1. Board of Directors shall have the following duties and powers:
 - a. To be responsible for establishment and opening of Techcombank's operations after the first General Meeting of Shareholders;
 - b. To manage all operations of Techcombank, to have the full authority on behalf of Techcombank to make decisions, to exercise the rights and perform the obligations of Techcombank, except for issues under the authority of General Meeting of Shareholders; to be responsible before the law, before General Meeting of Shareholders for performance of the assigned duties and powers;
 - c. To submit to the General Meeting of Shareholders for its decision on and adoption of issues under the authority of General Meeting of Shareholders as stipulated in Article 46 hereof, except for issues authorized by the General Meeting of Shareholders as stipulated in this Charter;
 - d. To make decisions on establishment of branches, representative offices, non-business professional units of Techcombank;
 - e. dd. To appoint, dismiss and determine remuneration, other benefits for positions of Chief Executive Officer (CEO), Deputy Chief Executive Officer (Deputy CEO), Chief Accountant, positions directly providing advices to and support the Board of Directors (Advisor to the Board of Directors, Secretary of Board of Directors, Head of Board of Directors' Office and/or Assistants to Board of Directors, Corporate Governance Officer etc.) Managers of Branches, subsidiaries, non-business professional units, Chiefs of Representative Office and other positions under authority of Board of Directors_Discipline and suspense positions of Chief Executive Officer (CEO), Deputy Chief Executive Officer (Deputy CEO), Chief Accountant, Secretary of Board of Directors, and other managers and directors in line with the internal regulation issued by the Board of Directors from time to time.
 - f. To approve of plans for capital contribution or share acquisition in other enterprises and credit institutions with value less than 20% of Techcombank's charter capital as recorded in the latest audited financial statements;
 - g. To appoint representative(s) of Techcombank's capital contributed in other enterprises or credit institutions;

- h. To make decisions on investment, transactions to purchase or sell Techcombank's assets with value of from 10% to less than 20% of Techcombank's charter capital as recorded in the latest audited financial statements;
- i. To approve of agreements on loan facility, capital mobilization, credit facility, pledge and mortgage of Techcombank's assets valued at or more than 35% of the total asset value as recorded in the latest financial statements of Techcombank;
- j. To make decisions on credit provision as stipulated in Clause 3 of Article 127, Clause 7 of Article 128 of Law on Credit Institutions, except for transactions under the authority of General Meeting of Shareholders as stipulated in Point m, Clause 1, Article 46 of this Charter;
- k. To approve of transaction contracts of Techcombank with its Subsidiaries, Affiliates; contracts of Techcombank with member(s) of Board of Directors, member(s) of Supervisory Board, Chief Executive Officer, major shareholder(s) and their related persons with value equal to or less than 20% of Techcombank's Charter Capital as recorded in the latest audited financial statements. In this case, related members are not entitled to vote;
- l. To inspect, supervise and direct Chief Executive Officer over the performance of his/her assigned duties; to annually assess the performance of Chief Executive Officer;
- m. To issue internal regulations and policies relating to organization, administration and operation of Techcombank in accordance with the relevant provisions of the laws, except for the issues under the authority of Supervisory Board or General Meeting of Shareholders;
- n. To make decisions on the risk management policy and to supervise the implementation of risk prevention measures of Techcombank;
- o. To review and approve of Techcombank's annual reports in accordance with the laws;
- p. To select a professional valuation organization to value Techcombank's contributed assets other than the currency of Vietnam, freely convertible foreign currencies and gold in accordance with the laws;
- q. To submit the issues to the Governor of the State Bank for approval in accordance with the laws;
- r. To make decisions on offering new shares within the number of shares allowed to be offered of each class issued by Techcombank;
- s. To determine the prices at which Techcombank's shares and convertible bonds shall be offered;
- t. To make decisions on buyback of shares of Techcombank in accordance with the relevant regulations;
- u. To recommend the General Meeting of Shareholders to make decisions on the plan for distribution of profit and dividend to be paid; to determine time limits and procedures for payment of dividends or settlement of losses incurred during business operation;
- v. To prepare content and relevant documents to submit to General Meeting of Shareholders for deciding issues under the authority of General Meeting of Shareholders, except for those

- subject to functions and duties of Supervisory Board;
- w. To approve of operating programs and plans of Board of Directors; program, agenda and documents for General Meeting of Shareholders; to convene a General Meeting of Shareholders or to collect written opinions of shareholders for approval of the resolutions, decisions of the General Meeting of Shareholders;
 - x. To arrange for implementation, inspection, supervision over implementation of the resolutions, decisions of the General Meeting of Shareholders or of Board of Directors;
 - y. To notify the State Bank in a timely manner about the information negatively affecting the status of members of Board of Directors and Supervisory Board, Chief Executive Officer;
 - z. To recommend to the General Meeting of Shareholders for decision on the restructuring, dissolution or filing for bankruptcy of the bank;
 - aa. To submit annual financial final statements of Techcombank to General Meeting of Shareholders;
 - bb. Other duties and powers in accordance with the provisions of this Charter and the laws.
2. When performing its functions and duties, Board of Directors shall comply with the provisions of the laws, this Charter and decisions of General Meeting of Shareholders. In the case where a decision adopted by Board of Directors is contrary to the laws, this Charter or decisions of the General Meeting of Shareholders, which causes losses to Techcombank, members who have approved of such decision shall be jointly and personally liable for such decision and shall have to compensate for the damages incurred to Techcombank; members who have objected to such decision shall be exempted from the liability.

Article 56: Duties and powers of Chairperson of Board of Directors

- 1. Chairperson of Board of Directors is elected, released from duty and dismissed amongst members of Board of Directors elected by the General Meeting of Shareholders. Chairperson of Board of Directors must reside in Vietnam during his or her term of office.
- 2. Duties and powers of Chairperson of Board of Directors are as follows:
 - a. To formulate the programs and plans for operation of Board of Directors;
 - b. To prepare or organize preparation of the program, agenda and documents for the meetings; to convene and to chair General Meetings of Shareholders and meetings of Board of Directors;
 - c. To organize the approval of resolutions and decisions of Board of Directors;
 - d. To supervise the implementation of the resolutions and decisions of Board of Directors;
 - e. To ensure that members of Board of Directors shall receive sufficient, objective, and accurate information and have enough time to discuss the issues to be reviewed by the Board of Directors;
 - f. To assign tasks to members of Board of Directors;
 - g. To supervise members of Board of Directors over their performance of the assigned duties

- and the general rights and obligations;
- h. To evaluate the performance of each member of Board of Directors, Committees/Boards of Board of Directors at least once every year and to report the evaluation results to General Meeting of Shareholders;
 - i. To make decisions on issues under the authority and responsibility of decision of the owner/capital contributor(s) at Techcombank's Subsidiaries in accordance with the laws and charters of such Subsidiaries;
 - j. To make decisions on the hierarchy of approval, decision-making and authority and conditions for these levels of hierarchy of Techcombank, except for the cases under the authority of General Meeting of Shareholders, Board of Directors, Chief Executive Officer in accordance with the laws;
 - k. To make decisions on the remaining issues of administration and operations of Techcombank which are not clearly stipulated herein, except for those under the authority of decision of General Meeting of Shareholders, Board of Directors, Chief Executive Officer in accordance with the laws;³²
 - l. Other duties and powers under the authority of Chairperson of Board of Directors in accordance with the provisions of this Charter and the laws.
3. The principle for authorization by Chairperson of Board of Directors: Chairperson of Board of Directors authorizes in writing a Deputy Chairperson of Board of Directors or a member of Board of Directors to take over his/her business during his or her absence from Techcombank and/or non-participation in handling works at Techcombank.

Article 57: Duties and powers of members of Board of Directors

Members of Board of Directors shall have the following duties and powers:

1. Together with other members of Board of Directors, to administer Techcombank's implementation of its duties and powers in accordance with the provisions of the laws and this Charter;
2. To perform the duties and powers of a member of Board of Directors in compliance with the internal regulations of Board of Directors and tasks assigned by the Chairperson of Board of Directors in a truthful manner in the interest of Techcombank;
3. To review the financial statements prepared by an independent auditor, to provide opinions or to request the executive officers and administrators of Techcombank, independent auditor and internal auditor(s) to explain on the issues relating to such statements;
4. To request Chairperson of Board of Directors to convene an extraordinary meeting of Board of Directors;
5. To attend the meetings of Board of Directors, to discuss and vote in a meeting or vote in writing on all issues under the duties and powers of Board of Directors in accordance with this Charter, except for the case where he or she has no right to vote due to a conflict of interests; to be

³² Added as required by the practices.

- personally responsible before the laws, General Meeting of Shareholders and Board of Directors for his/her decisions;
6. To implement the decisions of General Meeting of Shareholders and resolutions of Board of Directors;
 7. To be responsible for explaining to General Meeting of Shareholders and Board of Directors on the performance of his/her assigned duties upon request;
 8. Provide information, documents on financial position, business activities of Techcombank and Techcombank subsidiaries; Making request and organizing the implementation of request by Board of Director must comply with regulations issued by Techcombank's competent authority from time to time
 9. Report remuneration from subsidiaries, affiliates and other organizations to Board of Directors;
 10. Report, disclose information upon Techcombank securities transaction in line with applicable laws
 11. Other duties and powers in accordance with this Charter and relevant provisions of the laws.

Article 58: Meetings of Board of Directors

1. Regulations on meeting and forms of meeting:
 - a. Meetings of Board of Directors may be held on a regular or on an ad-hoc basis. Meetings of Board of Directors shall be convened by Chairperson of Board of Directors or a member of Board of Directors authorized by Chairperson of Board of Directors to convene a meeting.
 - b. Regular meetings: Regular meetings of Board of Directors are organized at least once every quarter.
 - c. Place of Meeting: Meetings of Board of Directors may be held at the head office or other locations.
 - d. Meetings of Board of Directors may be held in the form of conference call among all or a number of members of Board of Directors at different locations, provided that each attending member is able to:
 - Concurrently hear each other member of Board of Directors expressing opinions in the meeting.
 - If a member wishes, he/she can express his or her opinions at the same time to all other attending members.
 - Conversation between the members may be made directly by telephone or other means of communication or by a combination of all such means.
2. A member of Board of Directors shall be considered having participated and voted at a meeting if he or she:
 - a. Attends and votes in person at the meeting;
 - b. Authorizes another person to attend the meeting in accordance with Clause 2, Article 59 hereof;
 - c. Attends and votes via online conference or other similar methods;

d. Sends his/her vote to the meeting via mail or email.

In the case where his/her vote is sent to the meeting via mail, the voting slip must be contained in a sealed envelope and delivered to Chairperson of Board of Directors no later than one hour before opening. The vote slip shall be opened only at the witness of all attendees.

3. Regulations on the first meeting of Board of Directors:

In the case where Board of Directors elects a Chairperson, the first meeting during the term of office of that Board of Directors for election of the Chairperson and making other decisions under its authority shall be made within seven (7) working days from the date on which the election of Board of Directors for that term of office is completed. This meeting shall be convened by the member who gains the highest number of votes. If more than one member gains the highest and equal number of votes, the elected members shall elect by a majority vote a person amongst themselves to convene a meeting of Board of Directors.

4. Regulations on an extraordinary meeting of Board of Directors

Chairperson of Board of Directors shall convene an extraordinary meeting when deemed necessary or one of the following cases occurs:

- a. At the request of Supervisory Board;
- b. At the request of Chief Executive Officer or at least five other managers;
- c. At the request of at least two members of Board of Directors;

The request must be made in writing and specify the purposes and issues to be discussed and decided under the authority of Board of Directors. The person who has the authority to convene a meeting of Board of Directors shall have the right to refuse such request if the issues to be discussed and decided are beyond the authority of Board of Directors.

5. Chairperson of Board of Directors or a member of Board of Directors authorized by the Chairperson must convene a meeting of Board of Director within a period of seven (7) working days from the date on which the request for meeting mentioned in Clause 4 of this Article is received. If the Chairperson or the authorized person fails to convene a meeting of Board of Directors as requested, he/she must be responsible for the damages incurred to the bank, unless where the meeting cannot be convened due to force majeure; in this case, the person who requests for a meeting of Board of Directors shall have the right to convene a meeting of Board of Directors, in which the attending members of Board of Directors shall vote to elect a chairperson of the meeting.

6. Chairperson of the Board of Directors shall specifically stipulate emergency meetings, deadline and form of invitation of a meeting of Board of Directors in case of emergency.

7. Members of Board of Directors must attend all meetings of Board of Directors. A member is allowed to authorize another person to attend a meeting if agreed by a majority of members of Board of Directors.

8. Chairperson of Board of Directors shall decide and invite other people who are not a member of Board of Directors to attend meetings of Board of Directors. Those people shall the right to express their opinions in a meeting if invited by the chairperson of the meeting and must strictly

comply with the regulations on meetings of Board of Directors.³³

Article 59: Conditions for conducting a meeting of the Board of Directors

1. A meeting of Board of Directors shall be conducted if at least three-quarters (3/4) of the members are present. In the case where a meeting convened in accordance with this clause fails to satisfy the required number of attendees as prescribed, the meeting shall be convened for a second time within a period of 07 days from the intended date of the first meeting. In this case, the meeting shall be conducted when the number of attendees represents more than a half of the total members of Board of Directors³⁴. When a member of Board of Directors cannot directly attend a meeting, that member shall have the right to authorize another member of Board of Directors or to send his or her voting opinion in writing. In case of voting opinion, the voting slip must be contained in a sealed envelope and delivered to Chairperson of Board of Directors no later than one hour before the opening time. The vote slip shall be opened only at the witness of all attendees.
2. A member of Board of Directors can authorize another person who is not a member of Board of Directors if this is agreed by a majority of members of the Board of Directors. In this case, the person authorized to attend shall not have the right to vote.

Article 60: Meeting invitation and preparation of meeting agenda and organization of meetings of Board of Directors

1. Chairperson of Board of Directors or the convener of a meeting of Board of Directors must give a meeting invitation no later than five (05) working days before the date of meeting. The meeting invitation must specify time and venue, agenda, issues to be discussed and decided in the meeting. Enclosed with the meeting invitation are documents and materials used at the meeting.
2. The meeting invitation shall be sent by post, electronic mail or other means, which must be ensured to be delivered to the address of each member of Board of Directors as registered with Techcombank.
3. Chairperson of Board of Directors or the convener must send the meeting invitation and enclosed documents to members of Supervisory Board and Chief Executive Officer in the same way as to members of Board of Directors.
4. Members of Supervisory Board, Chief Executive Officers who is not a member of Board of Directors, and other managers and specialists shall have the right to attend meetings of Board of Directors, and to discuss, but shall not have the right to vote.

Article 61: Minutes of meetings of Board of Directors

1. Meetings of Board of Directors shall be recorded in a book of minutes. The minutes must contain the following major contents:
 - a. Name, address of the head office, number and date of issuance of the Business Registration Certificate, place of business registration;
 - b. Purposes, program and agenda of the meeting;

³³ Added in order to ensure the agreement with strategic shareholders entitled to attend as an observer.

³⁴ Clause 1, Article 153 of Law on Enterprise 2014.

- c. Time and venue of the meeting;
 - d. Full name of each attending member or person authorized to attend the meeting; full name of absent members and reasons;
 - e. The issues discussed and voted in the meeting;
 - f. Summary of opinions of each member of Board of Directors attending the meeting in order;
 - g. Result of voting, which indicates members casting affirmative, negative votes and abstentions;
 - h. The adopted decisions;
 - i. Full names and signatures of all attending members or authorized representatives.
2. Minutes of meetings of Board of Directors shall be made in Vietnamese language and may further be made in a foreign language (in English) and these two versions have the same legal validity. In case of differences in the content between these two versions, the Vietnamese version shall prevail.
 3. The Chairperson, secretary and members of Board of Directors shall be responsible for the truthfulness and accuracy of the contents in the minutes of a meeting of Board of Directors. No later than seven (7) days from the date of meeting of Board of Directors, Assistants of Board of Directors shall be responsible for delivering the minutes of meeting to all attending members.
 4. The minutes of a meeting of Board of Directors and documents used in the meeting must be kept at the head office of Techcombank.

Article 62: Decisions adopted in a meeting of Board of Directors

1. A decision of Board of Directors shall be adopted if is approved by a majority of votes, including votes in writing and votes under authorization. In case of tie vote, the final decision shall be the one supported by the opinion of the chairperson of the meeting.
2. Members of Board of Directors with interests related to an issue decided by Board of Directors shall not be entitled to vote for that issue, and not be counted in the required number of attending members, and not be authorized by another member of Board of Directors to vote for that issue.

Article 63: Arrangement for collecting written opinions from members of Board of Directors

1. Chairperson of Board of Directors shall decide upon collecting written opinions from members of Board of Directors.
2. Secretary of Board of Directors shall prepare a form of written opinion and other necessary documents related to the issues being subject to opinion collection. The form of written opinion and enclosed documents must be delivered to the contact address of each member of Board of Directors.
3. The form of written opinion must contain the following major contents:
 - a. Name, address of the head office, number and date of issuance of the Establishment and Operating License, and Business Registration Certificate of Techcombank;
 - b. Purposes of opinion collection;
 - c. Full name and contact address of members of Board of Directors;

- d. Issues subject to opinion collection;
 - e. The plan for voting, including approval, disapproval and abstention;
 - f. Deadline for returning the completed forms to Techcombank;
 - g. Full name and signature of Chairperson of Board of Directors.
4. A completed form must bear the signature of a member of Board of Directors and sent back to Techcombank as stipulated by Techcombank.
 5. Chairperson of Board of Directors, Secretary of Board of Directors shall count votes and prepare minutes of vote counting, which must contain the following major contents:
 - a. Name, address of the head office, number and date of issuance of the Establishment and Operating License, and Business Registration Certificate of Techcombank;
 - b. Purposes of and issues subject to opinion collection;
 - c. Total number of vote slips sent and collected, numbers of valid and invalid votes. The minutes must include an appendix of the list of members of the Board of Directors who have casted votes;
 - d. Total numbers of approval, disapproval votes and abstentions with respect to each issue subject to opinion collection;
 - e. Full name and signature of the person in charge of counting votes and the supervisor.
 6. Chairperson of Board of Directors, Secretary of the Board of Directors engaged in collecting opinions from members of Board of Directors in writing must be jointly responsible for the truthfulness and accuracy of the minutes of vote counting, and damages incurred due to the decisions adopted by untruthful or inaccurate vote counting.
 7. A record of the result of vote counting enclosed with a resolution or decision of Board of Directors, which is adopted as a result of vote counting, must be sent to members of Board of Directors within fifteen (15) days as from the day when vote counting is completed.
 8. Completed forms of written opinion, record of vote counting, adopted resolution and relevant documents sent along the forms of written opinion shall all be kept at the head office of Techcombank;
 9. Decisions which are adopted by way of collecting written opinions from members of Board of Directors shall have the same validity as those approved at a meeting of Board of Directors.

SECTION VIII

SUPERVISORY BOARD

Article 64: Supervisory Board and structure of Supervisory Board

1. Supervisory Board performs internal audit, supervision, evaluation of the compliance with the laws, internal regulations, Charter and resolutions, decisions of General Meeting of Shareholders, Board of Directors.

2. Supervisory Board has at least three (3) members, of which there are one (1) Head of the Supervisory Board and at least one half (1/2) full-time members who do not simultaneously hold other positions, jobs at Techcombank or other enterprises.
3. Supervisory Board has an internal audit unit and consultancy, advisory and assistance unit directly under the Supervisory Board, is permitted to use Techcombank's resources and engage outside professionals and organizations to performs its duties.
4. Supervisory Board's term of office shall be five (5) years. The term of office of members of Supervisory Board shall be the same as the term of office of Supervisory Board. Members of Supervisory Board may be re-voted or re-appointed with an unlimited number of terms. The Supervisory Board of the preceding term of office shall continue its activities until the Supervisory Board of the new term of office is elected and takes duties. In case there are new members additionally appointed or appointed as replacement of those who are automatically disqualified, released from duty, dismissed, during their terms of office, then the term of office of the new member shall be the remaining duration of the Supervisory Board's term of office.
5. In case the number of members of Supervisory Board is reduced by over one-third (1/3) of the total number of members of the Supervisory Board elected at the start of the term of office or less than the minimum number of members required by the laws, within a period of sixty (60) days from the date when the number of members of the Supervisory Board becomes insufficient, Techcombank must elect additional members for the Supervisory Board accordingly.
6. Nomination and candidacy of members of Supervisory Board:³⁵
 - a. In case the candidates are determined previously, the information related to the candidates for the Supervisory Board shall be included in the documents of a General Meeting of Shareholders and announced fifteen (15) days prior to the opening date of the General Meeting of Shareholders on the web page of Techcombank for Shareholders to look them up before voting. The candidates for the Supervisory Board must pledge in writing truthfulness, accuracy and reasonability of the published personal information, and undertake to perform his or her duties in a truthful manner if elected to be a member of the Supervisory Board. The information related to the candidates for Supervisory Board to be published shall at least contain the followings:
 - (i) Full name, Date of birth;
 - (ii) Education;
 - (iii) Qualifications;
 - (iv) Employment history;
 - (v) Enterprises of which candidate is holding the position of member of the Supervisory Board and other titles of management;
 - (vi) Evaluation report on the contribution of candidate to Techcombank, in the case where the candidate is currently being a member of the Supervisory Board of Techcombank;
 - (vii) Interests relevant to Techcombank (if any);

³⁵ Added to comply with Article 36 of the Charter template issued under Circular 95/2017/TT-BTC.

- (viii) Full name of Shareholder or group of Shareholders who nominate the candidate (if any);
 - (ix) Other information (if any).
- b. Shareholders who hold ordinary shares for a consecutive period of at least six (6) months shall have the right to accumulate the number of voting rights of each Shareholder to nominate candidates to the Supervisory Board. A Shareholder or a group of Shareholders who holds from 5% to less than 10% of the total of shares with voting rights shall have the right to nominate one (1) candidate; from 10% to less than 30% shall have the right to nominate maximum two (2) candidates; from 30% to 40% shall have the right to nominate maximum three (3) candidates; from 40% to less than 50% shall have the right to nominate maximum four (4) candidates; from 50% to less than 60% shall have the right to nominate maximum five (5) candidates; from 60% to less than 70% shall have the right to nominate maximum six (6) candidates; from 70% to less than 80% shall have the right to nominate maximum seven (7) candidates; and from 80% to less than 90% shall have the right to nominate maximum eight (8) candidates.
- c. In case where the number of candidates for the Supervisory Board through nomination and/or candidacy, is still insufficient, and/or it is found that the candidates do not meet the criteria and conditions, the incumbent Supervisory Board may nominate additional candidates when they are considered meeting the criteria, conditions stipulated in the Charter and content of announcement of candidacy and/or nomination which has previously been sent to the Shareholders. The decision of nomination shall be adopted by the Supervisory Board through voting or collection written opinions when the majority of the member of the Supervisory Board so accepts or approve.

Article 65: Duties and powers of Supervisory Board

Supervisory Board shall have the following duties and powers:

1. To supervise the compliance with the laws and the Charter of Techcombank in management and administration of Techcombank; to be responsible before the laws, General Meeting of Shareholders for carrying out its assigned duties and exercising its assigned powers;
2. To issue Internal Regulations of the Supervisory Board. To annually review the Internal Regulations of the Supervisory Board, important policies of accounting and report;
3. To perform its internal audit function; To have the right to use independent advisor and to access, to be provided with sufficient, accurate and in a timely manner information and documents on management, administration of Techcombank in order to perform its assigned duties;
4. To assess the first six (6) month annual financial statements of Techcombank, including all the financial statements audited by independent auditor. To report to General Meeting of Shareholders on the results of assessment of the annual financial statement, to evaluate the reasonability, legality, truthfulness and diligence in accounting, statistic activities and preparation of financial statements. Supervisory Board can consult Board of Directors before submitting its reports and recommendations to a General Meeting of Shareholders;
5. To review the accounting books and other documents, management and administration of the of

Techcombank when deemed necessary or at the decision of the General Meeting of Shareholders or at the request of a major Shareholder or a group of major Shareholders. The Supervisory Board carry out an inspection within a limit-time of seven (7) working days, from the date of receiving the request of the above-mentioned Shareholder or group of Shareholders. Within fifteen (15) days from the end of the inspection, the Supervisory Board shall report and/or clarify the issues requested to be inspected to the Board of Directors, and the requesting Shareholder or group of Shareholders. The inspection of the Supervisory Board must not obstruct, interrupt normal activities of management, administration of business operations of the Techcombank;

6. To timely inform to Board of Director upon discovery of any violation of Techcombank's Manager in accordance with this Charter and the relevant provisions of the laws; and at the same time, to request the violating person to cease the act of violation and to take measures to overcome the consequences (if any);
7. To prepare a list of related persons of the members of Board of Director, members of Supervisory Board, Chief Executive Officer and founders, major shareholders of Techcombank, to store and update this list;
8. To request for an extraordinary meeting of Board of Directors or to request Board of Directors to convene an extraordinary General Meeting of Shareholders in accordance with the provisions of this Charter;
9. To convene an extraordinary General Meeting of Shareholders in the case where the Board of Directors has made a decision which seriously violates the provisions of the laws, this Charter and other cases stipulated in this Charter;
10. To appoint, dismiss, discipline, suspend and determine the wage rates and other benefits for titles under the internal audit unit and consulting, advisory and assistance unit of Supervisory Board;³⁶
11. Other duties and powers in accordance with the provisions of this Charter and the relevant provisions of the laws.

Article 66: Duties and powers of the Head of Supervisory Board

The Head of Supervisory Board shall have the following duties and powers:

1. To carry out the duties, powers of Supervisory Board in accordance with the provisions of this Charter;
2. To prepare the agenda for the meetings of Supervisory Board based on reviewing the matters and concerns of all members of Supervisory Board in relation to the duties, powers of Supervisory Board; to convene and chair meetings of Supervisory Board;
3. To sign, on behalf of Supervisory Board, the documents within the authority of Supervisory Board;
4. To convene, on behalf of Supervisory Board, an extraordinary General Meeting of Shareholders or request for an extraordinary General Meeting of Shareholders in accordance with the provisions of this Charter;

³⁶ Clause 2a Article 45 of the Law on Credit Institutions as amended in 2017.

5. To attend the meetings of Board of Directors, providing opinions and recommendations, but not voting;
6. To request that his or her opinions are recorded in the minutes of a meeting of Board of Directors if they are different from the resolutions and decisions of the Board of Directors, and to report before a General Meeting of Shareholders;
7. To prepare the work plans and to assign specific duties to each member of Supervisory Board in accordance with the Internal Regulations of Techcombank;
8. To ensure that the members of Supervisory Board shall receive sufficient, objective, and accurate information and have sufficient time to discuss the issues to be reviewed by the Supervisory Board;
9. To supervise and instruct the members of Supervisory Board to perform their assigned tasks, powers and duties of Supervisory Board;
10. To authorize one of members of Supervisory Board to perform his/her duties of the Head during his or her absence;
11. Other duties and powers in accordance with the provisions of this Charter and the laws.

Article 67: Duties and powers of members of Supervisory Board

1. The members of Supervisory Board shall have the following powers and duties:
 - a. To comply with the provisions of the laws, this Charter and Internal Regulations of the Supervisory Board in a truthful and diligent manner in the interest of Techcombank and Shareholders;
 - b. To elect a member of Supervisory Board to be the Head of the Supervisory Board;
 - c. To request the Head of Supervisory Board to convene an extraordinary meeting of Supervisory Board;
 - d. To supervise the business operations; to check the accounting books, assets, financial statements and to make recommendations to overcome shortcomings, if any;
 - e. To be able to request the staff and employees of the Bank to provide data and clarify the business activities in order to perform their assigned duties;
 - f. To report to the Head of the Supervisory Board on the unusual financial activities and to be personally responsible for his or her own evaluations and conclusions;
 - g. To attend meetings of the Supervisory Board, to discuss and vote on all issues within the duties, power of the Supervisory Board, except for those with which they have a conflict of interest;
 - h. Other powers and duties in accordance with the provisions of this Charter and the laws.
2. Making request and organize the implementation of request by Supervisory Board shall comply with regulations issued by Techcombank's competent authority from time to time

Article 68: Meetings of Supervisory Board and collecting written opinions of the members of Supervisory Board

1. Supervisory Board holds the meeting quarterly and can convene an extraordinary meeting to timely resolve any unexpected matters.
2. An extraordinary meeting of Supervisory Board shall be convened at the request of:
 - a. The Chairperson of the Board of Directors;
 - b. At least two-thirds (2/3) of the members of Board of Directors;
 - c. The Head of the Supervisory Board;
 - d. At least two-thirds (2/3) of the members of Supervisory Board;
 - e. The Chief Executive Officer;
 - f. Other cases stipulated by the laws.
3. Supervisory Board issues internal regulations on other contents (except for those provided in Clause 1 and Clause 2 of this Article) relating to meeting of Supervisory Board (form of notification of, convening a meeting, holding a meeting, voting, meeting minutes, collecting members' written opinion) in accordance with the provisions of the laws and this Charter.

Article 69: Adopting the decisions of Supervisory Board

1. A decision of Supervisory Board shall be adopted by voting or collecting written opinions. Every member of Supervisory Board shall have one vote.
2. The member of Supervisory Board who has interests related to the issued to be decided by Supervisory Board must not participate in voting on such issue and shall not be counted to the required number of attendees at a meeting of the Supervisory Board, and not be allowed to receive authorization of other members of the Supervisory Board to vote on such issue, either.
3. If the member of the Supervisory Board, to the best of his/her knowledge, is aware of a relationship, whether it is direct or indirect to a contract or agreement, or an expected contract or agreement to be entered into with Techcombank, he/she must report the nature of the relevant interests to the Board of Directors and Supervisory Board so that they could consider entering into such contracts or agreements or not. If after the contract or transaction has been executed, a member becomes aware of the existence of his or her such interest or in any other case, that member must immediately notify at the most recent meeting of the Board of Directors and at the most recent meeting of the Supervisory Board after he/she so does.

SECTION IX

CHIEF EXECUTIVE OFFICER

Article 70: Chief Executive Officer and assistance unit

1. Chief Executive Officer is engaged or appointed by the Board of Directors among the members of the Board of Directors. Chief Executive Officer is the highest executive officer of the day-to-day business operations of Techcombank, is subject to the Board of Directors' supervision, is responsible before the Board of Directors and the laws for performance of the assigned powers and duties.
2. Chief Executive Officer's term of office shall not exceed five (5) years. Chief Executive Officer may be re-appointed with an unlimited number of terms of office.

3. The Chief Executive Officer shall be assisted by the Deputy Chief Executive Officer (if any), the Chief Accountant, Chief Officers, Heads of specialized departments and divisions at the Head office; Directors of Branches and other titles in accordance with the provisions of Techcombank.
4. Election, appointment of Chief Executive Officer of Techcombank shall be carried out in accordance with the provisions of the State Bank.

Article 71: Duties and powers of the Chief Executive Officer

1. Chief Executive Officer shall have the following duties and powers:
 - a. To make decisions within the relevant authority on all issues relating to the day-to-day business operations of Techcombank³⁷;
 - b. To implement the resolutions and decisions of General Meeting of Shareholders, Board of Directors, and Chairperson of the Board of Directors;
 - c. To carry out the business plan and investment plan of Techcombank;
 - d. To develop and maintain an efficient system of internal inspection and control;
 - e. To recommend a plan of organizational structure and internal management regulations of Techcombank and submit them to the Board of Directors or General Meeting of Shareholders to decide within his or her authority;
 - f. To appoint, release from duty, dismiss the managerial, administrative positions of Techcombank, except for those within the authority of General Meeting of Shareholders, Board of Directors and Chairperson of the Board of Directors;
 - g. To recruit, decide on wage rates, bonuses, allowances (if any) and other benefits for the staff within Techcombank, except for those within the authority of Board of Directors and Chairperson of Board of Directors;
 - h. To issue within his or her authority the internal regulations; procedures for operations of the business management system, information reporting system;
 - i. To recommend a plan to pay dividends or to deal with losses in business;
 - j. To prepare and submit to Board of Directors for approval or to report to authorities for approval of financial statements. To be responsible for accuracy and truthfulness of financial statements, statistic report, accounting data and other financial information;
 - k. To set up the procedures for operation of the business management system, information reporting system;
 - l. To report to the Board of Directors, Supervisory Board, General Meeting of Shareholders and competent authorities of operation, efficiency and business results of Techcombank in accordance with the provisions of the laws and this Charter;
 - m. To make decisions on the measures beyond his or her authority in events of emergency (such as natural calamities, hostility of enemy, fire, incidents, etc.) and to be responsible for such

³⁷ Amendment for compliance with Article 36 of the Charter template issued under Circular 95/2017/TT-BTC.

- decisions, then immediately so report to the Board of Directors for further handling.
- n. To recommend and propose the organization, administration and operation of Techcombank to improve the operation quality and performance of the bank, and submit them to Board of Directors or General Meeting of Shareholders to decide within his or her authority;
 - o. To request for convening an extraordinary meeting of the Board of Directors in accordance with the provisions of this Charter;
 - p. To set up, regulate organization and operation of, appoint, release from duty, dismiss members of units of advisory, assistance to Chief Executive Officer in accordance with the provisions of the laws or within the authority of Chief Executive Officer in accordance with the provisions of this Charter and internal regulations of Techcombank;³⁸
 - q. Other powers and duties stipulated in the laws, this Charter and decisions of Board of Directors, Chairperson of Board of Directors.
2. When performing his/her duties and exercising his/her power, Chief Executive Officer must comply with the decision of the General Meeting of Shareholders, Board of Directors and Chairperson of Board of Directors; comply with the provisions of the laws, this Charter, and provisions of labour contracts into which the Chief Executive Officer has entered with Techcombank, if any. In the case where the management is contrary to this provision causing damages to Techcombank, the Chief Executive Officer shall legally be responsible and must compensate for any damage incurred to Techcombank.

CHAPTER IV

RELATIONSHIP BETWEEN TECHCOMBANK AND ITS SUBSIDIARIES, TRADE UNION AND EMPLOYEES

Article 72: Relationship between Techcombank and its Subsidiaries

1. Chairperson of Board of Directors shall submit to the General Meeting of Shareholders a decision to establish domestic or overseas Subsidiaries in order to support the operations of Techcombank in accordance with the laws.
2. Chairperson of Board of Directors of Techcombank shall decide and perform other rights obligations of the owner/capital contributor at subsidiaries in accordance with the provisions of this Charter, Charter of Subsidiaries and relevant provisions of the laws.

Article 73: Employees and trade union

1. Establishment and operation of a union of employees in Techcombank shall be in accordance with the provisions of the laws.
2. Board of Directors is responsible to formulate or authorize to formulate regulations and provisions related to recruitment, hiring, salary, social insurance, welfare, reward and discipline and other issues related to employees of Techcombank as well as the relationship between

³⁸ Added to comply with Circular 13/2018/TT-NHNN.

Techcombank and the trade union and submits them to Board of Directors for approval in compliance with the laws and in accordance with decisions of General Meeting of Shareholders.

CHAPTER V

FINANCIAL REGIME - ACCOUNTING, INFORMATION - REPORTING

SECTION I

FINANCE, ACCOUNTING AND REPORTING

Article 74: Financial system, fiscal year

1. The financial system of Techcombank shall comply with the provisions of the Government and guidance of the Ministry of Finance, State Bank and other relevant laws.
2. Based on the guiding instruments on financial system, Chief Executive Officer formulates regulations on financial system and submits them to Board of Directors for approval which then is a basis for application.
3. Board of Directors, Supervisory Board and Chief Executive Officer of Techcombank shall be responsible before the laws and to the State management agencies for compliance of the Techcombank's system of finance, auditing and accounting.
4. The fiscal year of Techcombank shall commence on the 1st January and end on the 31st December each calendar year.
5. Techcombank shall be financially autonomous, be financially responsible for its business and fulfil its obligations and commitments in accordance with the laws.

Article 75: Accounting system

1. The accounting system used by Techcombank shall be in accordance with the provision of the Ministry of Finance, State Bank and other relevant provisions of the laws.
2. Techcombank shall keep its books of account in Vietnamese language. Accounting records are made based on the types of business; such records shall be accurate, up-to-date, systematic and sufficient to prove and explain about transactions.
3. Techcombank shall apply an accounting system stipulated by the State Bank.

Article 76: Financial statements

1. Techcombank shall make financial statements in accordance with the regulations on accounting and statistics and periodically report on professional operations in accordance with the regulations of the State Bank.
2. Financial statements of Techcombank shall include a balance sheet, Profit/Loss statement, cash flow statement and explanatory notes to financial statements. The annual financial statements must provide a true and objective view of the situation of profit and loss of Techcombank in the fiscal year and of operations of Techcombank up to the time of reporting. If Techcombank has

subsidiary companies, it shall make consolidated financial statements in accordance with the provisions of the laws.

3. A summary of the audited annual financial statements must be sent to all shareholders and published on local and central newspapers in three consecutive editions. Additionally, audited financial reports, quarterly reports and six-month reports of Techcombank must be published on the website of Techcombank.
4. Techcombank shall, within 120 days from the end of the fiscal year, publish its annual financial report in accordance with the laws.

Article 77: Independent auditing

1. Before the end of a fiscal year, Techcombank must select a qualified independent auditing organization in accordance with the provisions of the laws to audit its financial statements accordingly. Such selection of an independent auditing organization shall be carried out in accordance with the provisions of the applicable law on tendering.
2. Within thirty (30) days from the date of selecting an external auditor, Techcombank must notify the State Bank of the selected independent auditing organization.
3. Techcombank shall re-conduct an independent audit in case of a qualified opinion in the financial statements by an independent auditing organization.
4. During the audit process, Techcombank shall be responsible for:
 - a. Providing, in a timely, sufficient and truthful manner any necessary information, documents for auditing;
 - b. Coordinating with, facilitating auditors to perform the audit.
5. Board of Directors, Supervisory Board, Chief Executive Officer and other executive officers shall evaluate the audit reports and recommendations by the independent auditors, propose a plan and schedule to carry out such recommendations and monitor the performance of such plan.
6. Independent auditors shall be permitted to attend General Meetings of Shareholders, to collect notices and other information relating to any meeting that shareholders are entitled to receive and to express their opinions at General Meetings of Shareholders on the audit related issues.
7. Audit of activities of Techcombank shall be carried out in accordance with the provisions of the Law on Credit Institutions, laws on auditing and other relevant provisions of the laws.

Article 78: Use of Capital

1. Techcombank can use its capital for business activities, constructive investment and procurement of fixed assets in accordance with the laws and this Charter.
2. Techcombank is entitled to change their capital and assets structure for the purpose of development of operations in accordance with the laws and this Charter.
3. Techcombank is entitled to mobilize capital and assets among subsidiaries.

SECTION II

SETTING ASIDE FUNDS AND ALLOCATION OF PROFIT

Article 79: Setting aside funds

1. After setting aside the funds, profits of Techcombank shall be used to pay dividend according to a decision of General Meeting of Shareholders and in accordance with the laws.
2. Techcombank can set aside the following funds:
 - a. An additional reserve for the Charter capital;
 - b. A financial reserve;
 - c. A fund for professional development;
 - d. A reserve fund for severance allowance;
 - e. A fund for rewards;
 - f. A welfare fund;
 - g. Other funds as per the internal regulations of Techcombank in accordance with the laws.
3. Other issues related to setting aside and using the above-mentioned funds are carried out in accordance with the provisions of the laws and internal regulations of Techcombank.

Article 80: Payment of dividends

1. Dividends shall be distributed in accordance with a decision of General Meeting of Shareholders based on the recommendation of Board of Directors, in accordance with the relevant provisions of the laws.
2. The payment of dividends for preference shares shall be made in accordance with the separate conditions applicable to each class of preference shares.
3. Dividends to be paid for ordinary shares shall be determined based on the net profit and dividend payment set aside from the retained profits of Techcombank. Techcombank only pays dividends for ordinary shares upon satisfaction of the following conditions:
 - a. Techcombank fulfils its tax obligations and other financial obligations in accordance with the provisions of the laws;
 - b. Techcombank set aside the funds, and offset the previous losses accordance with the provisions of the laws and this Charter;
 - c. As soon as all the dividends are paid as planned, Techcombank shall ensure to pay for other due debts and asset-related obligations.
4. Dividends may be paid in cash, by shares of the Techcombank or by other assets in accordance with a decision of General Meeting of Shareholders. Where payment is made in cash, it shall be made in Vietnamese Dong and may be made by cheque or payment order to the permanent address of shareholders. The payment of dividends may be made by bank transfer when the shareholders register and provide bank account details to Techcombank. In the case where Techcombank has made the transfer accurately as per account details provided by the shareholders, it shall not be responsible for any loss arising from that transfer.
5. In case of paying dividends by shares, Techcombank does not have to conduct procedures for share offering in accordance with the provisions of the law on share offering. Techcombank must

register/accept to increase the charter capital accordingly to the total value of shares used for dividend payment in accordance with the provisions of the laws.

6. Where the shares of Techcombank are listed in the Stock Exchange or Securities Trading Centers, the payment of dividends for these shares may be carried out through a securities company or Securities Depository Center.
7. After the rate of payment of dividends is approved by a General Meeting of Shareholders³⁹, Board of Directors may decide a mid-term payment of dividends when such payment is appropriate to the business situation, the profit of Techcombank and in accordance with the provisions of the relevant laws.

SECTION III

INFORMATION AND REPORTING SYSTEM

Article 81: Information and confidentiality

1. Techcombank shall, on a periodical basis, inform account holders of transactions and balances on their account at Techcombank upon request.
2. Techcombank can exchange information with other credit institutions about banking activities and customers.
3. Staff, employees, managers, executive officers of Techcombank and related persons shall not disclose business secrets of Techcombank of which they are aware.
4. Techcombank shall be entitled to reject request from organization and individuals for any information relating to deposits, assets of clients and activities of Techcombank, except for the case where it is required by a competent state agency in accordance with the provisions of the laws or when so approved by clients.

Article 82: Reporting and public disclosure of information

1. Techcombank must make and submit periodical or ad-hoc reports to the State Bank, State Securities Committee and other authorities in accordance with the laws.
2. Techcombank is responsible to provide information to the State agencies and disclose information to the public in accordance with the laws.

Article 83: Storage of documents

1. Techcombank must keep the following documents at its head office:
 - a. Charter of Techcombank and its amendments and supplements;
 - b. Internal management regulations of Techcombank, Shareholder register book;
 - c. Operation License; Business Registration Certificate; and other licenses and certificates (if any);

³⁹ To comply with Point b, Clause 2, Article 135 of Law on Enterprises 2014.

- d. Documents and papers certifying the ownership of assets of Techcombank;
 - e. Minutes of General Meetings of Shareholders, Board of Directors; decisions of Techcombank;
 - f. Prospectus for issuance of securities (if any);
 - g. Reports of Supervisory Board, conclusions of the inspection authorities, conclusions of independent auditing organizations;
 - h. Accounting books, accounting documents, annual financial statements;
 - i. Other documents in accordance with the laws.
2. The duration of storage and methods to store the above-mentioned documents are in accordance with the laws.
 3. Chief Executive Officer of the Bank is responsible to organize the storage, management of records and documents at Techcombank in accordance with this Charter and the laws.

CHAPTER VI

SETTLEMENT OF DISPUTE, RESTRUCTURE, DISSOLUTION, BANKRUPTCY

Article 84: Internal dispute resolution

1. Internal disputes are disputes and complaints between shareholders and Techcombank, between shareholders and Board of Directors, Supervisory Board, Chief Executive Officer or other managers of Techcombank relating to the organization, operation of Techcombank or relating to rights of a shareholder as stipulated in this Charter and/or relevant legal documents.
2. When an internal dispute occurs, firstly, the concerned parties shall attempt to resolve such dispute via negotiation and reconciliation, on the principle of respecting interest of both parties and in compliance with the laws. Except for the case where such dispute relating to Board of Directors or Chairperson of Board of Directors, Chairperson of Board of Directors shall chair or authorize another person to settle the dispute and shall request each party to present practical factors relating to the dispute within a period of twenty-one (21) working days from the date on which the dispute arises. If the dispute is related to Board of Directors or Chairperson of Board of Directors, any party may refer to a competent authority for resolution. Each part shall bear their own costs arising from the reconciliation process.
3. If a reconciliation could not be reached within a time-limit of ten (10) weeks from the beginning of the reconciliation process, parties may bring such dispute to a competent Court in accordance with the laws. The court shall decide which party has to bear the costs of the Court in accordance with the laws.

Article 85: Restructure of Techcombank

The restructure of Techcombank in the form of division, split, consolidation, merger, conversion or in other forms shall be carried out once so approved in writing by the State Bank.

Article 86: Dissolution

1. Techcombank shall be dissolved in the following cases:
 - a. The Bank may only apply for dissolution if it is able to fully pay for all debts and other property obligations and so approved by the State Bank;
 - b. Techcombank does not apply for extending its operation licence upon its expiration or Techcombank so applies, but the application is not approved by State Bank;
 - c. The Establishment and Operation License of Techcombank is revoked;
2. Liquidation in case of dissolution is carried out by Techcombank under the supervision of the State Bank and in accordance with the laws.
3. Conditions, procedures and other issues relating to dissolution of Techcombank shall be carried out in accordance with the relevant provisions of the laws.
4. Conditions, procedures and other issues relating to dissolution of Techcombank shall be carried out in accordance with the relevant provisions of the laws.

Article 87: Special control and bankruptcy

1. Where Techcombank is in danger of becoming insolvent, it shall promptly report to the State Bank on its actual financial status, causes of insolvency and measures taken, to be taken to overcome the situation, so that State Bank could consider whether or not a special control is to be applied.
2. Techcombank may be put under special control in the following events:⁴⁰
 - a. Becoming insolvent, or being in danger of becoming insolvent, or having risks of becoming insolvent as per the regulations of the State Bank of Vietnam;
 - b. Amount of accumulated losses of Techcombank exceeds fifty (50) per cent of its actual Charter Capital and reserve funds stated in the latest audited financial statement;
 - c. Poor ranking in two consecutive years in accordance with the provisions of the State Bank;
 - d. Unable to maintain the Capital Adequacy Ratio according to the provisions of the laws in a continuous year or the Capital Adequacy Ratio is below 4% in six (06) consecutive months;
 - e. Other cases as stipulated by the laws.
3. Other contents relating to the procedures for special control shall be carried out in accordance with the relevant provisions of the laws.
4. The contents relating to handling bankruptcy of Techcombank shall be in accordance with the provisions of the laws on bankruptcy.

⁴⁰ Clause 1, Article 145 of the Law on Credit Institutions as amended in 2017.

**CHAPTER VII
IMPLEMENTATION PROVISIONS**

Article 88: Effect of the Charter

1. This Charter comes into force after the date of adoption by the General Meeting of Shareholders on 20 June 2020 and will take effect as from 01 January 2021.
2. Issues which have not been included in this Charter shall be in accordance with the provisions of the relevant laws. Where any content of this Charter is contrary to the legal provisions, it shall naturally be void and Techcombank shall automatically apply the provisions of the relevant laws.
3. This Charter comprises of 7 Chapters, 88 articles and is made into multiple copies with the same validity, and submitted to the State Securities Committee, State Bank and other authorities and is kept at Techcombank.

**LEGAL REPRESENTATIVE OF
VIETNAM TECHNOLOGICAL AND COMMERCIAL
JOINT STOCK BANK
CHAIRPERSON OF BOARD OF DIRECTORS**

(Signed)

Ho Hung Anh