

F@ST EBANK SERVICES

FOR BUSINESS

EFFICIENT MANAGEMENT - COST SAVING

TRANSFER 24/7



**SAFE
& SECURE**



**OPTIMAL
FINANCIAL
EFFICIENCY**



**REDUCED
PROCESSING
TIME &
DOCUMENTS**



**EASY
TO USE**



**MULTIPLE
SERVICES**

Contact to us at:

TRANSFER 24/7



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**MULTIPLE
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TRANSFER 24/7

BENEFITS

(i)

ANYTIME ANYWHERE

Customers can make & authorize transactions anytime, anywhere, including weekends, and holidays.

(ii)

INFORMATION VERIFICATION

The system allows customers to check and verify the beneficiary's information before initiating the transactions

(iii)

TIME-SAVING

Transactions are automatically processed by the system, saving time for the senders & receivers.

TECHCOMBANK

**HOÀN TOÀN MIỄN PHÍ VÀ
THUẬN TIỆN HƠN MỖI NGÀY**



Từ ngày 20/07/2015, Techcombank áp dụng ưu đãi ghi và cộng tiếp diễn kết hợp với gói pháp hành bản ưu đãi miễn phí Phí Dịch vụ cho khách hàng doanh nghiệp của Techcombank:

- Miễn phí chuyển khoản trong nước và ngoài nước ở Techcombank
- Miễn phí dịch vụ thanh toán tiền điện và Dịch vụ tiếp nhận công nợ Phí Dịch vụ
- Miễn phí gửi tiền khoản nghiệp vụ cho Doanh nghiệp đăng ký tín dụng phí Phí Dịch vụ chuyển khoản

Phí Dịch vụ chuyển khoản là dịch vụ ngân hàng được áp dụng internet banking của khách hàng doanh nghiệp hoặc các tổ chức với nhiều tính năng ưu việt, doanh nghiệp sẽ được hỗ trợ phí Dịch vụ trực tiếp quản lý tài khoản và giao dịch tài chính nhanh chóng, an toàn. Nếu cần trợ giúp vui lòng gọi số 191 39449000.

TIỆN ÍCH VƯỢT TRỘI

- An toàn, bảo mật và đảm bảo chính xác
- Tốc độ hiệu quả xử lý nhanh cho doanh nghiệp
- Tiết kiệm thời gian, giảm thiểu chi phí
- Dịch vụ đa kênh và dễ dàng sử dụng

CÁC TÍNH NĂNG NỔI BẬT

- Thanh toán thuế Hải quan. Xem chi tiết tại đây
- Thanh toán tiền điện (TH). Xem chi tiết tại đây
- Dịch vụ chi lương. Xem chi tiết tại đây
- Tiền gửi tiết kiệm doanh nghiệp. Xem chi tiết tại đây
- Và các tính năng khác như chuyển tiền liên ngân hàng, chuyển tiền quốc tế, đặt lệnh mua bán chứng khoán

TRANSFER 24/7

SINGLE PAYMENT – TRANSFER 24/7



Internet Banking for Corporate

Home Page Logout

- Account Inquiry
- Account Report
- Funds Transfer**
- Single payment
 - Internal Transfer - VND
 - External Transfer - VND
 - Transfer 24/7
 - International Remittance
 - Domestic transfer - FCY
- Foreign Exchange
- Batch payment
- Amendment Request
- Create request to bank
- Online Payment
- Saving Deposit
- Trade Finance
- Loan
- Administration

Transfer 24/7

Instruction information

Ref number ACH2010100784 Payment Date 09/04/2020
1 Payment amount Currency
2 Debit account Current balance
3 Charge account Commission Our
Transaction type Transfer 24/7 Commission Amt

Beneficiary information

4 Beneficiary
Or input account number in the following order:
5 Bank Name
6 Ben Account No
7 Beneficiary Name
Save Ben

Payment detail

8 Payment Detail

9 Submit

- 1 Input **Payment Amount**
- 2 Choose **Debit Account**, the current balance & currency type will be automatically shown
- 3 Choose **Charge Account**
- 4 Select the **Beneficiary** or input new beneficiary's information in step 5 & 6
- 5 Choose the beneficiary's **Bank Name**
- 6 Input the beneficiary's **Bank Account Number**, the system will automatically display the beneficiary's name
- 7 Tick the box to **Save Beneficiary** if you wish to
- 8 Input **Payment Detail**
- 9 Click **Submit**

TRANSFER 24/7 – AUTHORISATION

AUTHORISE TRANSACTIONS – SINGLE AUTHORIZATION



1800.588.822 | hotrodoanhghiep@techcombank.vn



Internet Banking for Corporate

Home Page Logout

- Account Inquiry
- Account Report
- Authorise Transactions**
- Term Deposit
- Trade Finance
- Loan Information
- Administration

Unauthorize instruction queue

Item	Transaction Type	Status	No. of transaction
1	Single Payment - VND payments	Pending	12
2	Amendment Request	Pending	0
3	Online Payment	Pending	0
4	Transfer 24/7	Pending	1

1

Item	Transaction Type	Status	No. of transaction
1	Batch/Bulk Payment	Pending	24
2	Foreign exchange	Pending	2
3	Oversea Remittance	Pending	29
4	Request to bank	Pending	1
5	Buying FCY For TCB Loan	Pending	0
6	Loan Payment	Pending	0
7	FCY Fund Transfer	Pending	4

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1 Select **Authorize by details** for **Transfer 24/7** transactions

2 Select the transactions needed to be authorised. Click ▶ to authorise the transactions.



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Internet Banking for Corporate

Home Page Logout

- Account Inquiry
- Account Report
- Authorise Transactions**
- Term Deposit
- Trade Finance
- Loan Information
- Administration

Unauthorize instruction queue

Transfer 24/7

SEQ	Date	Reference	Amount	Debit account	Beneficiary's name	Beneficiary's account	Bank Name	Payment Details	Status
1	11/09/2021	ACH2116205871	22	19135209883018	VU THI THIEU NGAN	12010007128475	DAU TU VA PHAT TRIEN VIET NAM (BIDV)	3333	PENDING <input type="button" value="Authorize"/> ▶

2

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TRANSFER 24/7 – AUTHORISATION

AUTHORISE TRANSACTIONS – SINGLE AUTHORIZATION



HOTLINE
024.39448858



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Internet Banking for Corporate

Home Page Logout

Account Inquiry

Account Report

Funds Transfer

Single payment

▶ Internal Transfer - VND

▶ External Transfer - VND

▶ Transfer 24/7

▶ Domestic transfer - FCY

▶ Oversea Remittance

Foreign Exchange

Batch payment

Create request to bank

Amendment Request

Online Payment

Saving Deposit

Trade Finance

Loan

Administration

Transfer 24/7

Instruction information

Ref number	ACH2010100785	Payment Date	09/04/2020
Payment amount	<input type="text" value="20,000"/>	Currency	VND
Debit account	<input type="text" value="19134153430151"/>	Current balance	VND 100,146,466,347
Charge account	<input type="text" value="19134153430151"/>	Comission	Our
Transaction type	Transfer 24/7	Commission Amt	

Beneficiary information

Beneficiary	<input type="text" value="EXB2010018070"/>	
Or input account number in the following order:		
Bank Name	HLBBVNVX	HONG LEONG VIET NAM
Ben Account No	0129837294	
Beneficiary Name	HA NAM NINH	
Save Ben		

Payment detail

Payment Detail	<input type="text" value="thanh toan"/>
----------------	---

Submit

1

1

Verify the information & click **Submit** to authorise the transaction

TRANSFER 24/7 – AUTHORISATION

AUTHORISE TRANSACTIONS – MULTIPLE AUTHORIZATION

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Internet Banking for Corporate

Home Page Logout

Account Inquiry

Account Report

Authorise Transactions

Saving Deposit

Trade Finance

Loan Information

Administration

Unauthorize instruction queue 

Item	Transaction Type	Status	No. of transaction	Total amount	
1	Single Payment - VND payments	Pending	24	3,875,022	Authorize by details
2	Foreign exchange	Pending	2	4,825	Authorize by details
3	Overseas Remittance	Pending	58	N/A	Authorize by details
4	Request to bank	Pending	3	N/A	Authorize by details
5	Buying FCY For TCB Loan	Pending	3	0	Authorize by details
6	Loan Payment	Pending	0	0	Authorize by details
7	FCY Fund Transfer	Pending	14	0	Authorize by details

Item	Transaction Type	Status	No. of transaction		
1	Batch/Bulk Payment	Pending	5	Authorize by details	Multi-Approve
2	Amendment Request	Pending	0	Authorize by details	Multi-Approve
3	Online Payment	Pending	0	Authorize by details	Multi-Approve
4	Transfer 24/7	Pending	4	Authorize by details	Multi-Approve

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1 Select **Multi-Approve** for **Transfer 24/7** transactions

2 Select the transactions needed to be authorized by tick to check box

3 Click **Submit**

Unauthorize instruction queue 

Authorise

Transfer 24/7

<input type="checkbox"/>	No	Date	Reference	Amount	Charge amount	CCY	Debit account	Beneficiary's name	Beneficiary's account	Bank Name	Payment Details	Approved By	Status	Error message (if have)
<input type="checkbox"/>	1	01/08/2021	ACH2115200192	499,999,999	0	VND	19135210285011	DO QUYNH NHU	0631003853152	NGOAI THUONG VIET NAM (VCB)	OK	PHUONGNMTEST3A	PENDING	
<input type="checkbox"/>	2	28/08/2021	ACH2117700852	1	0	VND	19135210285011	DINH THE TUAN	0570140425002	QUAN DOI (MB)	thanh toan 1	HOAI/TTEST3M	PENDING	
<input type="checkbox"/>	3	28/08/2021	ACH2117700859	2	0	VND	19135210285011	VU THI THIEU NGAN	12010007128475	DAU TU VA PHAT TRIEN VIET NAM (BIDV)	thanh toan 2	HOAI/TTEST3M	PENDING	
<input type="checkbox"/>	4	28/08/2021	ACH2117700864	3	0	VND	19135210285011	DO QUYNH NHU	0631003853152	NGOAI THUONG VIET NAM (VCB)	thanh toan 3	HOAI/TTEST3M	PENDING	

2

3

1

TRANSFER 24/7 – AUTHORISATION

INQUIRY TRANSACTIONS



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024.39448858



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Internet Banking for Corporate

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Account Inquiry

- Transaction Inquiry
- Batch Account Inquiry
- Transaction Status
- Repair Queue
- Transaction pending
- Transaction confirming

Account Report

Funds Transfer

Create request to bank

Amendment Request

Online Payment

Saving Deposit

Trade Finance

Loan

Administration

Transaction Status Report

Transaction Type **1**

Transfer 24/7

Transaction Status **2**

All

From Date **3**

10/01/2020

To Date **4**

09/04/2020

Please select date range within 3 most recent months

Submit **5**

- 1** Select **Transaction Type**
- 2** Choose **Transaction Status**
- 3** Select **From Date**
- 4** Select **To Date**
- 5** Click **Submit**

TRANSFER 24/7 – TRANSACTION STATUS INQUIRY

ACCOUNT INQUIRY – TRANSACTION STATUS

Transaction status report



Transfer 24/7

SEQ	Date	Reference	Amount	Debit account	Beneficiary's name	Beneficiary account	Bank Name	Payment Details	Status
Σ=4,950			Σ=1,838,954,958	Σ=1,323,500					
1	09/04/2020	ACH2012200645	300.000.000	19120024300338	NGUYEN NGOC DUC	9129837294	HONG LEONG VIET NAM	THANH TOAN SAU COT	COMPLETED
2	09/04/2020	ACH2012200644	300.000.000	19120024300338	NGUYEN NGOC DUC	9129837294	HONG LEONG VIET NAM	thanh toan sau COT	ACCEPTED
3	09/04/2020	ACH2012200080	234.134.234	19120024300151	NGUYEN NGOC DUC	9129837294	HONG LEONG VIET NAM	thanh toan napas NRT 3. 16	ACCEPTED
4	09/04/2020	ACH2012200403	234.124.324	19120024300257	NGUYEN NGOC DUC	9129837294	HONG LEONG VIET NAM	THANH TOAN CO LUU NG THU HUONG	ACCEPTED
5	09/04/2020	ACH2012200782	123.551.345	19120024300362	ACC AC06	0129837281	HONG LEONG VIET NAM	thanh toan revert	COMPLETED

1

Transaction status report



Transfer 24/7

SEQ	Date	Reference	Amount	Debit account	Beneficiary's name	Beneficiary account	Bank Name	Payment Details	Status	FT Reference	Description	Payment reference
Σ=4,950			Σ=1,838,954,958	Σ=1,323,500								
1	09/04/2020	ACH2012200645	300.000.000	19120024300338	NGUYEN NGOC DUC	9129837294	HONG LEONG VIET NAM	THANH TOAN SAU COT	COMPLETED	FT2010050698517	An error occurred during the payment process with intermediary	020068889910291056940582020001022024
2	09/04/2020	ACH2012200644	300.000.000	19120024300338	NGUYEN NGOC DUC	9129837294	HONG LEONG VIET NAM	thanh toan sau COT	ACCEPTED			
3	09/04/2020	ACH2012200080	234.134.234	19120024300151	NGUYEN NGOC DUC	9129837294	HONG LEONG VIET NAM	thanh toan napas NRT 3. 16	ACCEPTED	FT20100415708257		0200688899072411250430200001015391
4	09/04/2020	ACH2012200403	234.124.324	19120024300257	NGUYEN NGOC DUC	9129837294	HONG LEONG VIET NAM	THANH TOAN CO LUU NG THU HUONG	ACCEPTED			
5	09/04/2020	ACH2012200782	123.551.345	19120024300362	ACC AC06	0129837281	HONG LEONG VIET NAM	thanh toan revert	COMPLETED	FT20100043156916	An error occurred during the payment process with intermediary	020068889910291520072020001022817

2

1 Select the transaction & click

2 Please review the **Description, Payment reference** to know the details of your transaction status

TRANSFER 24/7 – TRANSACTION STATUS INQUIRY

TRANSACTION STATUS – NOTES ON DISCRIPTIONS

FEB STATUS	REMARKS ON FEB	DESCRIPTION
In processing by Bank	Not applicable	Transaction has been successfully accounted on F@st EBank & being processed
Completed	The transaction is pending at the beneficiary bank	Transaction was sent to the beneficiary bank but no response from the beneficiary bank yet. Please do not repeat the transaction and contact TCB for detailed information.
Completed	The transactions has been successfully processed by the beneficiary bank	Transaction has been successfully processed by the beneficiary bank, the beneficiary bank has successfully accounted & sent the result back to TCB
Completed	The transactions has been rejected by the beneficiary bank	Transaction has been sent to the beneficiary bank but was rejected. Please do not repeat the transaction and contact TCB for detailed information.
Rejected	An error occurred during the payment process	Transaction was initiated and authorized successfully on F@st EBank system. An error occurred when being processed by the Core Banking system.
Completed	An error occurred during the payment process with the intermediary	Transaction has been transferred to NAPAS but there was an error at NAPAS. NAPAS sent the reject result, the money is credited back.
Completed	An error occurred during the payment process with the beneficiary bank	Transaction has been sent to the beneficiary bank, the beneficiary bank couldn't process it due to system error or the beneficiary account doesn't exist. The beneficiary bank sent back the reject result, the money is credited
Undefined	An error occurred. Please contact Techcombank for more details	Transaction has been sent to bank, An error occurred . Please do not repeat the transaction and contact TCB for detailed information.

TRANSFER 24/7 – TRANSACTION STATUS INQUIRY

TRANSACTION STATUS – NOTES ON DISCRIPTIONS – ACRONYMS

#	Name	Acronyms
1	Vietnam Technological & Commercial Joint-Stock Bank	TCB
2	The National Payment Corporation of Vietnam	NAPAS

F@ST EBANK

CONTACT US FOR INFORMATION OR ASSSITANCE

For detailed information, user guideline, or any problems regarding FEB functionalities, customers can contact us at

► Hotline: **1800 6556** (domestic)/**+84 24 7303 6556** (international)



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