No.	Question	Answer
1	How can I fill in the beneficiary information on the payment form corectly?	Customer can accest to F@st EBank, navigate to Administration> Beneficiary Info Management -> Batch Salary Payment FCY to see all beneficiaries that are registered. Customer can get information to fill the payment form or use download function to download beneficiary list
2	Can I buy FX to pay FCY salary using FX contract rate?	Currently, Batch Salary Payment FCY only support buy FX using auto rate
3	Can I pay the beneficiary the FCY salary more than the limit registered with bank?	Techcombank will declare beneficiary limit on the system (based on the labor contract signed by the enterprise and the employee). Customer cannot pay over the limit that is already registered within a payment period
4	Can I pay salary to employees who is not registered with the TCB?	Customers need to register beneficiaries with Techcombank and only can pay salary based on the registered list of beneficiaries.
5	How many beneficiaries can be included in the payment form?	Currently, the system doesn't limit the number of beneficiaries per payment form
6	If I need support, what should I do?	Customer can contact to Techcombank: • Hotline: 1800 588 822 (domestic) or 084 243 944 66 99 (international) • Email: hotrodoanhnghiep@techcombank.com.vn • or the nearest Techcombank branch/transaction office