

NOTICE
SUSPENSION OF CASH TRANSACTIONS AT SELECTED BRANCHES
From August 21 to 30, 2025 due to Traffic Restrictions

Due to traffic restrictions from August 21 to 30, 2025, customers are kindly informed that cash transactions at certain Techcombank branches will be suspended as follows:

1. For branches located on roads with traffic restrictions:

- August 21, 27 and 29, 2025: Cash transactions suspended from 14:00
 (Of that, cash transactions are suspended for the entire day on August 21, 2025, at the seven following branches: Head Office, Hanoi, Hai Ba Trung, Thuy Khue, Thang Long, Bat Dan and Ba Dinh).
- August 30, 2025: Cash transactions suspended entire day.

#	Branch Name	Address
1	HEAD OFFICE	No. 6 Quang Trung, Hoan Kiem District, Hanoi
2	HA NOI	No. 30B Nguyen Huu Huan, Hoan Kiem District, Hanoi
3	HAI BA TRUNG	No. 57A Phan Chu Trinh, Phan Chu Trinh Ward, Hoan Kiem District, Hanoi
4	THUY KHUE	No. 152 Thuy Khue Ward, Tay Ho District, Hanoi
5	THANG LONG	No. 181 Nguyen Luong Bang, Dong Da District, Hanoi
6	BAT DAN	No. 34 Bat Dan, Hang Bo Ward, Hoan Kiem District, Hanoi
7	BA DINH	No. 168 Ngoc Khanh, Giang Vo Ward, Ba Dinh District, Hanoi
8	DOI CAN	No. 285 Doi Can, Lieu Giai Ward, Ba Dinh District, Hanoi
9	NGOC KHANH	Units L1-10 and L2-10A, Floors 1 & 2, Vincom Center Lieu Giai, Vinhomes Metropolis, No. 29 Lieu Giai, Ngoc Khanh Ward, Ba Dinh District, Hanoi
10	CAT LINH	No. 98 Ton Duc Thang, Quoc Tu Giam Ward, Dong Da District, Hanoi
11	CUA BAC	No. 8 Cua Bac, Ba Dinh District, Hanoi
12	HANG DAU	No. 25B Phan Dinh Phung, Ba Dinh District, Hanoi
13	XUAN DIEU	No. 46 Xuan Dieu, Tay Ho District, Hanoi
14	DONG DA	Units 1+2, Floor 1, Song Hong Office Building, 165 Thai Ha, Dong Da District, Hanoi
15	HOANG CAU	No. 71 Hoang Cau Street, Dong Da District, Hanoi
16	KIM LIEN	Floors 1–2, No. 69 Xa Dan, Phuong Lien Ward, Hanoi
17	KHAM THIEN	No. 228 Kham Thien, Van Mieu – Quoc Tu Giam Ward, Dong Da District, Hanoi
18	LANG HA	No. 101 Lang Ha, Dong Da District, Hanoi
19	THAI THINH	Lot No. 109, Floor 1, No. 102 Thai Thinh, Dong Da District, Hanoi

20	CHUA LANG	No. 71 Chua Lang, Lang Ward, Hanoi
21	DAO TAN	No. 37 Dao Tan, Giang Vo Ward, Hanoi

2. For branches located on roads with potential traffic congestion:

- August 21, 27 and 29, 2025: Cash transactions suspended from 16:00
- August 30, 2025: Cash transactions suspended from 11:00

#	Branch Name	Address
1	DINH CONG	No. 52 Vuong Thua Vu, Khuong Dinh Ward, Hanoi
2	KHUONG MAI	1F-2F Artemis Building, 03 Le Trong Tan, Phuong Liet Ward, Hanoi
3	HAPULICO	No. 54F Vu Trong Phung, Thanh Xuan Ward, Hanoi
4	NGA TU SO	No. 78 Nguyen Trai, Thanh Xuan Ward, Hanoi
5	HOANG GIA	1F, R3 Royal City, 72 Nguyen Trai, Thanh Xuan, Hanoi
6	NGUYEN TUAN	No. 03 Nguyen Tuan, Thanh Xuan District, Hanoi
7	GREEN BAY	Moc Lan 6/01, Vinhomes Greenbay, Me Tri, Nam Tu Liem, Hanoi
8	DAN PHUONG	No. 135 Tay Son, Phung Town, Dan Phuong, Hanoi
9	DONG DO	1F, C5 D'Capital, 119 Tran Duy Hung, Cau Giay, Hanoi
10	KEANGNAM	B101 E6, Keangnam Tower, Me Tri, Nam Tu Liem, Hanoi
11	NGUYEN CO THACH	A1 Vinhomes Gardenia, Ham Nghi, Nam Tu Liem, Hanoi
12	HOANG DAO THUY	29T2 Hoang Dao Thuy, Trung Hoa, Cau Giay, Hanoi
13	THE MANOR	HH3 Tower, Sudico Urban Area, Nam Tu Liem, Hanoi
14	TRAN BINH	No. 199 Tran Binh, My Dinh 2, Nam Tu Liem, Hanoi
15	TRAN DUY HUNG	CT1 Vimenco, Nguyen Chanh, Trung Hoa, Cau Giay, Hanoi
16	TRUNG YEN	No. 56 Vu Pham Ham, Trung Hoa, Cau Giay, Hanoi
17	TU LIEM	No. 30 Nhon Street, Tay Tuu, Bac Tu Liem, Hanoi
18	SMART CITY	S205 Vinhomes Smart City, Tay Mo, Nam Tu Liem, Hanoi
19	TAY HO	No. 110 Lac Long Quan, Tay Ho, Hanoi
20	CAU GIAY	No.1, Alley 196 Nguyen Van Huyen, Nghia Do, Cau Giay, Hanoi
21	CIPUTRA	SS6 Building, Sunshine City, Ciputra, Phu Thuong, Hanoi
22	NGOAI GIAO DOAN	N01-T6, T7 Han Jardin, Diplomatic Corps Area, Xuan Dinh, Hanoi

23	HOANG QUOC VIET	No. 98 Hoang Quoc Viet, Nghia Do, Hanoi
24	LAC LONG QUAN	No. 531 Lac Long Quan, Tay Ho, Hanoi
25	NGUYEN KHANH	No. 136 Nguyen Khanh Toan, Cau Giay, Hanoi
26	TRAN THAI TONG	No. 79 Tran Thai Tong, Cau Giay, Hanoi
27	TRAN DANG NINH	No. 257-259 Tran Dang Ninh, Cau Giay, Hanoi
28	PHAM VAN DONG	B7-01-03, 1F, Thanh pho Giao Luu Urban Area, Phu Dien, Hanoi
29	BIG C	No. 19 Tran Quoc Hoan, Cau Giay, Hanoi
30	BACH KHOA	No. 184 Le Thanh Nghi, Bach Khoa, Hanoi
31	BA TRIEU	No. 333 Tran Khat Chan, Thanh Nhan, Hai Ba Trung, Hanoi
32	HOANG MAI	Resco Building, B15 Dai Kim Urban Area, Hoang Mai, Hanoi
33	THUONG TIN	No. 120 Pho Ga, Thuong Tin Town, Thuong Tin, Hanoi
34	LINH DAM	CC2A, Bac Linh Dam Urban Area, Hoang Mai, Hanoi
35	LINH NAM	No. 18 Tam Trinh, Minh Khai, Hai Ba Trung, Hanoi
36	LAC TRUNG	No. 23 Lac Trung, Vinh Tuy, Hai Ba Trung, Hanoi
37	HA THANH	No. 330 Ba Trieu, Le Dai Hanh, Hai Ba Trung, Hanoi
38	TRANG AN	1F, T4 Times City, 458 Minh Khai, Hai Ba Trung, Hanoi
39	TRUONG DINH	No. 493 Truong Dinh, Tan Mai, Hoang Mai, Hanoi
40	TRAN DIEN	An Binh 1, Dinh Cong Urban Area, Hoang Mai, Hanoi
41	GAMUDA	CT2 Building, Gamuda Gardens, Yen So, Hoang Mai, Hanoi
42	GREEN PARK	SH4B, Phuong Dong Green Park, 1 Tran Thu Do, Hoang Liet, Hoang Mai, Hanoi

During this period, customers are encouraged to prioritize digital banking services via Techcombank Mobile, Techcombank Business, and card transactions.

For further assistance, please contact your branch's Customer Service Representative or Techcombank's Customer Service Center:

- **Individual customers:** Hotline 24/7: 1800.588.822 (domestic) or +84.24.3944.6699 (international), Email: Call_center@techcombank.com.vn
- **Corporate customers:** Hotline 24/7: 1800.6556 (domestic) or +84.24.7303.6556 (international); Email: Hotrodoanhnghiep@techcombank.com.vn or wb.support@techcombank.com.vn (large enterprises)

Thank you for your understanding and continued support.